Jain D

Salesforce QA Engineer, 7+ years experience
Delhi, India
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• 6X Salesforce Certified; 1x Copado Certified; 1x Mulesoft Certified; Trailhead Expeditioner with 99 Badges. • Experienced in Salesforce QA and Configuration with a demonstrated history of working in the computer software industry. Skilled in Salesforce including Functional testing, Integration testing, System testing, and E2E Testing. • Worked on multiple projects based on Salesforce products such as Sales, Service, FSL, CPQ, and Community Cloud. • Hands-on SFDC configuration like playing with Validation Rules, Workflow, Security, Reports and dashboards, Process Builder, Profiles, Roles, Page Layout, Record Types, etc. • Knowledge of Automation Testing(Selenium Webdriver, REST API Testing). • Worked on project management tools JIRA, CMC, and ALM tool.

INDUSTRIES: Information Technology

TECHNICAL SKILLS

• Salesforce Admin	7 years
• Functional testing	7 years
• Mobile Applications Testing	7 years
• API Testing	7 years
• Salesforce CRM	7 years

PROJECT DETAILS

• JnJ

Project Description: CPQ Testing, Sales Cloud Testing, New products were added in the system and implemented sales cloud functionality over it
Responsibilities: Finding bugs, testing the functionality, Having call with PO and BU
Technologies: Salesforce Sales Cloud
Industry: Information Technology

• ABB Project

Project Description: It was based on Service cloud, involved in Pulsar mobile app, tested on iOS, Android, Chrome and Safari
Responsibilities: Performing Configuration changes including Administration Setup o Validating Users/Profiles/Roles/Permission Sets/Public Groups, Security Settings (OWD/Sharing Rules) o Worked on ALM tool: Creating Test Scripts, Logged Defects, Test Execution. o Managed the Release 2 Upgrade phase as a QA Lead. o Integration Testing: Worked with SAP and MuleSoft team to perform testing for multiple countries. o Performed testing ABB Stakeholders and provided Demo to the BPOs.
Technologies: FSL, Service Cloud
Industry: Information Technology

EDUCATION

• Bachelors degree in CSE from Rajasthan Technical University 2011 - 2015

LANGUAGES

• English - native

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