Sharma A

Salesforce Administrator, 6+ years experience
Mumbai, India
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Lead Salesforce QA with 6+ Year of Industry Experience in Software Testing , Salesforce Admin , Salesforce Business analyst .I have done 5+ Enterprise projects using Sales cloud , Workflows, Triggers ,Assignments Rules , Roles and Profiles.

INDUSTRIES: Telecommunication, Goods and Services

TECHNICAL SKILLS

• Manual Testing	6 years
• Salesforce Admin	3 years
• Salesforce CRM	3 years
• Python	3 years
• API Testing	3 years

PROJECT DETAILS

• Vodafone PNG

Project Description: Vodafone PNG Australia is a nationwide large and complex loss specialist. We specialise in all facets of restoration services and boast an unmatched level of customer service through custom-built digital systems, strategic business processes, and industry experience.
Responsibilities: • Preparing Test Plans and Test Scripts and executing. • Preparing daily status and execution reports. • Providing demo to client on tested stories. • Involved in Functional, Integration, Sanity, Retesting and Regression testing of the Applications. • Logging defects in JIRA, participating in the Defect meetings and creating defect reports. • Involved in Preparation of Test Procedures, Test Scenarios, Test Cases and Test Data. Tested the company's Salesforce CRM application. • Testing APIs synched from Salesforce to Xero Third Application Platform using Postman. • Moved Apps from lower sandboxes to production environments and addressing issues related to functionality, integration, and deployment.
Technologies: Salesforce
Industry: Telecommunication

• Restotek

Project Description: Works on Household services ,"Restotek provides restoration services to insurers, builders, strata managers, loss adjusters and the general public. We specialise in water, fire and mould damage remediation."
Responsibilities: • Preparing various test data, test cases and scenarios test Documentation, Test technique • Analysing functionality and flow of module (end to end testing) • Providing demo to client on tested stories. • Involved in Functional, Integration, Sanity, Retesting and Regression testing of the Applications. • Logging defects in JIRA, participating in the Defect meetings and creating defect reports. • Analysis test scenario and preparation of Test cases and execution of test cases.
Technologies: Salesforce Sales cloud
Industry: Goods and Services

EMPLOYMENT HISTORY

• Senior Test Engineer

Description: • Having 6+ years of IT experience as Software Tester in Agile & Salesforce Cloud . • Experienced in software testing with full project lifecycle. • Having experience of working in multiple projects Web based/Mobile based application. • Good hands-on experience on Salesforce CRM, Manual Testing and API using Postman. • Experience as a QA in Salesforce.com CRM application, mainly with Leads, Contacts, Accounts, Cases, Campaigns, Opportunities, Orders and Services entities. • Experience in Salesforce application testing, which is developed or customized in Sales Cloud/Service Cloud and exposure in validating functional flows in Lead/ Opportunity/Quote/Case Management with Reports and Dashboards, integration and validations. • Good knowledge and understanding of Salesforce Configurations related to Permission sets/Roles and Profiles/Validation rules/Approval process/Objects relationships/Assignment rules etc.

CERTIFICATION

• Salesforce Admin by 0

EDUCATION

• Bachelors degree in Information Technology from UPTU 2009 - 2013

LANGUAGES

• English - advanced

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