Bakkar R

Salesforce Developer, 3+ years experience
Pune, India
https://augmntx.com/profile/salesforce-developer-bakkar-r/axf33730

+91 9820045154 | hr@augmntx.com

I am a Salesforce Developer, and I am currently exploring new opportunities where I can contribute my skills and grow professionally. I have 3.4 years of experience in Salesforce Development, with strong expertise in Salesforce Sales, Service and Experienced(Community) Cloud, Workflows, Validation Rules, Approval Processes, SalesforceFlows, Apex,, Triggers LWC, REST APIs, and Salesforce integrations.

INDUSTRIES: IT Services Cloud Enterprise Technology

TECHNICAL SKILLS

• Apex Class and Triggers	3 years & 5 months
• Sales & Service Cloud	3 years & 5 months
• Asynchronous apex	3 years & 5 months
• API Integration	3 years & 5 months
• LWC	3 years & 5 months

SOFT SKILLS

Strong Communication Skills, Problem-Solving & Analytical Thinking, Team Collaboration & Teamwork, Adaptability & Quick Learning, Time Management & Prioritization, Attention to Detail

PROJECT DETAILS

• Patientcare and hospitalmanagement

Project Description: Developed a Salesforce-based Patient Care solution to manage patient records, appointments, and treatment tracking. Implemented automation using Flows and Apex to streamline patient onboarding and follow-ups. Built LWCs for improved user experience and integrated external healthcare systems using REST APIs. Ensured secure handling of patient data and improved care coordination.

Responsibilities: Gathered and analyzed business requirements and translated them into Salesforce technical solutions. Developed and customized features using Apex, Lightning Web Components (LWC), Flows, and Triggers. Implemented integrations with external healthcare/lab systems using REST APIs. Designed data models, created automation, and supported deployments, testing, and production issue fixes. Collaborated with stakeholders, BAs, and QA teams in Agile sprint cycles.

Technologies: Sales, Srvice Health cloud

Industry: IT Services Cloud Enterprise Technology

• Coursera Education Domain Project

Project Description: Worked on a Salesforce-based Education Management solution designed to manage student enrollments, course management, learning progress tracking, and certification processes. The platform helped automate student onboarding, course registration, and communication between students and instructors. Implemented automation and integrations to streamline learning workflows and improve user engagement.

Responsibilities: Gathered and analyzed business requirements for course enrollment and student lifecycle management. Developed custom solutions using Apex, Lightning Web Components (LWC), Flows, and Triggers. Designed data models for students, courses, enrollments, and certifications. Integrated third-party learning platforms and payment systems using REST APIs. Created reports and dashboards to track student performance and course completion metrics. Participated in Agile development, testing, deployments, and production support.

Technologies: Salesforce Platform (Sales Cloud / Education Cloud) Apex (Classes, Triggers, Batch Apex, REST Apex) Lightning Web Components (LWC) Flows (Record-Triggered Flow, Screen Flow) SOQL & SOSL REST API Integrations (Third-party Learning / Payment Systems)

Industry: IT Services Cloud Enterprise Technology

EMPLOYMENT HISTORY

• Salesforce Developer August-2022 - December-2025

Description: Designed and implemented scalable Salesforce solutions using Apex, LWC, and Visualforce. Developed and optimized complex workflows, automation processes, and approval systems. Integrated Salesforce with third-party applications via REST/SOAP APIs, ensuring seamless data exchange. Conducted unit testing, debugged applications, and followed Salesforce best practices for performance optimization. Managed user roles, profiles, permission sets, and security models to ensure data integrity and compliance. Collaborated with cross-functional teams to understand business requirements and implement effective solutions. Led sprint planning, backlog grooming, and Agile development methodologies for efficient project delivery.

EDUCATION

• Bachelors degree in Mechanical Engineering from Sant Gadge Baba University Amravati 2013 - 2018

LANGUAGES

• English - native

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