# Masne S

Senior Software Engineer, 7+ years experience
Pune, India
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I have an experienced IT professional based in Dhyari, Pune, with a total of nearly 8 years of experience in the IT industry. He has close to 4 years of hands-on experience as a ServiceNow Administrator and Developer, specializing in ITSM processes, catalog development, business rules, client scripts, integrations, and workflow/Flow Designer automation. I has worked on real-time enterprise implementations in top IT MNC environments and is passionate about building efficient, scalable ServiceNow solutions to improve service delivery and business operations.

**INDUSTRIES:** Kyndryl, National Stock Exchange

## TECHNICAL SKILLS

| | |
|---|---|
| • Mid server | 3 years & 11 months |
| • Dashboard | 3 years & 11 months |
| • Catalog client script Development | 3 years & 11 months |
| • Servicenow Catalog Development | 3 years & 11 months |
| • Servicenow UI Policy | 3 years & 11 months |

## PROJECT DETAILS

• IT Infra — May-2023 - June-2024

Project Description: I am working on Servicenow Hardware Catalog Developed Laptop Desktop
Responsibilities: I am Working on Catalog Development. I have hand on experience on UI Policy. I have hands on experience on Servicenow discovery I have hand on experience on Catalog Document creation SOP. I have hand on experience on SLA
Technologies: Servicenow Developer
Industry: Kyndryl

• Network Automation — April-2025 - January-2026

Project Description: I am working on Servicenow Network Automation Catalog Developed
Responsibilities: I am Working on Catalog Development. I have hand on experience on UI Policy. I have hands on experience on Servicenow discovery I have hand on experience on Catalog Document creation SOP.
Technologies: Servicenow Development
Industry: National Stock Exchange

## CERTIFICATION

• Sagar Shrikant Masne by 2019 — 2019

## EDUCATION

• Bachelors degree in Computer Engineering from Pune University Pune — 2013 - 2017

## LANGUAGES

• English - intermediate

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