Iyer A

Salesforce Developer, 3+ years experience
Bengaluru, India
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Passionate Salesforce Developer with experience in designing, developing, and optimizing CRM solutions. Expertise in Salesforce Sales & Service Cloud, Lightning Web Components (LWC), Flows, and REST API integrations. Strong background in cloud technologies (AWS, Docker, Jenkins) and DevOps (CI/CD with GitHub Actions). Skilled in building scalable, automated solutions to enhance business operations.

INDUSTRIES: IOT Solutions, Electronics

TECHNICAL SKILLS

• Salesforce Development	2 years & 8 months
• Salesforce Administration	2 years & 8 months
• Salesforce Service Cloud & Sales Cloud	2 years & 8 months
• Salesforce CLI	2 years & 8 months
• DevOps and CI CD	2 years & 8 months
• GitHub Actions	2 years & 8 months
• Salesforce Lightning Framework LWC and Aura	8 months

SOFT SKILLS

Problem-solving, Communication, Teamwork

PROJECT DETAILS

• Custom IoT Platform — February-2021 - March-2021

Project Description: IoT data pipeline using Node-RED and custom APIs for monitoring
Responsibilities: Deployed on AWS utilizing Docker for scalability and automation, improving data insights.
Technologies: IOT, AWS, Docker
Industry: IOT Solutions

• Autonomous Indoor Drone Navigation — November-2022 - January-2023

Project Description: Simulated autonomous navigation for indoor drones using ROS2 and Gazebo.
Responsibilities: Integrated SLAM toolbox and Nav2 for enhanced spatial awareness and navigation.
Technologies: ROS, SLAM
Industry: Electronics

EMPLOYMENT HISTORY

• Associate Salesforce Developer

Description: Responsible for designing, developing, and optimizing Salesforce Sales and Service Cloud solutions to improve lead management, case handling, and user adoption. Led modernization efforts by refactoring legacy Visualforce components to Lightning Web Components for better performance and scalability. Built secure REST API integrations with external systems and ensured clear technical documentation for stakeholder alignment. Established and maintained CI/CD pipelines using GitHub Actions, supported multi-org deployments, and promoted DevOps best practices through training and mentorship of team members.

CERTIFICATION

- Salesforce Certified Platform Developer 1 by Salesforce 2025
- Salesforce Certified Agentforce Specialist by Salesforce 2025
- Salesforce Certified Administrator by Salesforce 2024
- AWS Certified Cloud Practitioner by AWS 2022

EDUCATION

- Bachelors degree in Computer Science from Vellore Institute of Technology 2019 - 2023
- School degree in Science from DAV Public School 2018 - 2019

LANGUAGES

- English - native

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