Malla K

Salesforce Developer, 3+ years experience
Hyderabad, India
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I have 3.2 years of experience in IT and relevant to salesforce is 3.2 years and worked with organizations and got chance to work on couple of projects like. While working with this projects I have got involved into both configurations and customizations. Coming to configurations I have worked on users, profiles, permission sets, approval process and flows, Coming to Customizations I have been involved in building apex classes, Triggers, Asynchronous apex, LWC components from the scratch and various parts of integrations. And Coming to deployments I have used Change Sets, Flosums and Copado Quick Deploy Tool.

INDUSTRIES: Sales and Marketing

TECHNICAL SKILLS

• Salesforce Development	3 years & 3 months
• LWC	3 years & 3 months
• Field Service Lighting	3 years & 3 months
• Salesforce Admin	3 years & 3 months
• Agentforce	3 years & 3 months

PROJECT DETAILS

• PMI limited — June-2024 - October-2025

Project Description: Philip Morris International Inc. is an American multinational tobacco company, with products sold in over 180 countries. In Philip Morris, The Entire Service Model handles with Salesforce Platform. Salesforce Platform set upped to Provide All kind of Sales and Services queries to the Customers. In this Application, majorly I am working on Development part Asynchronous Apex to run the application.
Responsibilities: As a Salesforce Developer, I have been involved in . Hands-on experience with Salesforce Field Service Lightning configuration and customization. . Strong knowledge of work orders, service appointments, scheduling, and mobile workforce management. .Experience in automation, reporting, and Lightning UI enhancements. .Created User Profiles, Users, and Modifying User Page Layouts & Setting up Sharing Rules. . Implemented batch classes for large data operations using Apex Batch. . Developed Apex triggers to handle complex business processes. . Created custom, interactive components using HTML, CSS, and JavaScript within LWC framework to meet user interface requirements. . Integrated Salesforce data using the @wire decorator to bind Apex methods, custom objects, and Salesforce APIs directly to LWC components. . Expertized on writing optimized SOQL queries to retrieve and manipulate Salesforce data. Use relationship queries (parent-to-child and child-to-parent) for complex data models. . Ensured data integrity through the appropriate use of loading and exporting tools, for bulk of data using Data Loader. . Configured page layouts, workflows, document templates, and record types & data fields. Created Report Types, Reports and Dashboards. . Created Custom Objects, Custom Fields, Tabs and Lightning Pages. .Worked on Record Types and Page Layouts. Customization :Created batch classes and scheduled classes based on business requirement.
Technologies: Field service lightning
Industry: Sales and Marketing

• Flex sales November-2021 - July-2023

Project Description: Electrolux is a global leader in household appliances and appliances for professional use, selling more than 40 million products to customers in more than 150 markets every year with sales of 109 billion and 51000 employees. Our project used to support different regions like Europe, Asia, and Australia. There are many interfaces like Copics, Concur, and MFT through which we get the sales information of the company to our system JD Edwards. We used to process the members received through these interfaces and help the users if there are any issues with the processing of the members. Used to take care of the finance issues under Accounts Payable, Accounts Receivable, General Ledger and Fixed Assets.

Responsibilities: bilities: .Development Activities: Developing and implementing custom applications and solutions on the Salesforce platform using Apex, Visualforce. . Provide technical support: Respond to inquiries and resolve technical issues related to Salesforce products and services, including custom code and integrations. . Lightning: Upgraded some Apps from Salesforce classic to lightning experience to develop rich user interface and better interaction of pages. Leveraged Apex controller to make a call for external request to retrieve data from various API's and displayed them on to the component. . Troubleshoot and debug: Troubleshoot issues with Apex, Visualforce, Lightning, SOQL, SOSL, Apex Triggers, Batch Apex, Apex Controllers, Salesforce Communities, Salesforce Mobile App, and other Salesforce technologies. Debug code to identify and resolve issues

Technologies: Field service lightning

Industry: Sales and Marketing

EMPLOYMENT HISTORY

• Salesforce developer November-2021 - July-2023

Description: NA

CERTIFICATION

• Salesforce agentforce developer by 2026

EDUCATION

• Bachelors degree in BBA from Andhra University 2017 - 2020

LANGUAGES

• English - advanced

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