Gangrade M

Salesforce Developer, 5+ years experience
Indore, India
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With over 5+ years of experience in the IT industry, I have specialized in Salesforce development and administration. I have worked on various projects involving Salesforce Real Estate customization, REST API integrations, and configuration for leading organizations. Skilled in Lightning, LWC, Apex, Rest APIs, and Agile methodology, I have successfully implemented solutions to streamline processes, enhance customer satisfaction, and improve data visibility. My expertise includes programming in HTML, CSS, JavaScript ES6, and managing Salesforce tools like Sales Cloud, Service Cloud, and Health Cloud. I have a proven track record of designing and customizing solutions as per client requirements, conducting requirement gathering, and providing technical documentation and reporting.

INDUSTRIES: Real Estate, services based

TECHNICAL SKILLS

• Apex	5 years
• Visual Force	5 years
• Flows	5 years
• REST APIs	5 years
• integration	5 years
• SOQL and SOSL	5 years
• Aura components	5 years
• Apex Class and Triggers	5 years
• Lightning Web Component	5 years
• Sales service cloud	5 years
• Testing	5 years

SOFT SKILLS

Communication, Teamwork

PROJECT DETAILS

• EMMAR Company. October-2021 - March-2024

Project Description: For a leading EMMAR Company, I led the migration of property bookings, customer creation, and invoicing from Oracle to Salesforce, enhancing operations and data visibility. I developed a REST API integration between Salesforce and Fusion, facilitating seamless data exchange. Configured the system to handle property bookings, customer data, and cancellations. Collaborated with the Fusion team to ensure accurate data formatting and validation. Utilized Apex code for API calls, implemented robust error handling, and conducted thorough testing to ensure optimal performance and reliability.
Responsibilities: Led the migration of property bookings, customer records, and invoicing data from Oracle to Salesforce Designed and developed REST API integrations between Salesforce and Oracle Fusion to enable seamless, real-time data exchange Implemented Salesforce configurations to support property booking management, customer creation, invoicing, and cancellations Developed and optimized Apex classes for API callouts, data processing, and system integrations Implemented error handling, logging, and validation mechanisms to ensure data accuracy and system reliability Collaborated closely with the Oracle Fusion team to align data formats, mappings, and integration logic Performed end-to-end testing, integration testing, and performance validation to ensure stable deployments Supported deployment activities and post-go-live issue resolution
Technologies: Salesforce, Apex, Service cloud
Industry: Real Estate

• Belden Partner Program February-2023 - August-2025

Project Description: The BEL_AccountExclusionBatch class is designed to handle the bulk exclusion of accounts in Salesforce based on specific criteria. This class is part of a batch process that operates on a set of accounts, processing them in batches to ensure efficiency and scalability.
Responsibilities: I worked on the development part in belden partner program along with BA, QA and others.
Technologies: Apex
Industry: services based

EMPLOYMENT HISTORY

• Salesforce Developer October-2025 - December-2025

Description: Responsible for designing, developing, and customizing Salesforce solutions to support eBay’s business processes. Worked on Apex, Lightning Web Components, and integrations to enhance system functionality, improve user experience, and ensure scalable, high-performance solutions. Collaborated with cross-functional teams to deliver secure, reliable, and business-aligned Salesforce applications.

EDUCATION

• Bachelors degree in Computer Science from Medicaps University 2017 - 2020

LANGUAGES

• English - advanced

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