Mm K

Salesforce Developer, 4+ years experience
Bangalore, India
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I am a Salesforce Certified Professional with 3+ years of experience in Salesforce development. In my role, I had been actively involved in developing and customizing scalable Salesforce solutions, and I worked extensively with Apex classes and triggers, Lightning Web Components, and Flows to automate business processes. I have also provided technical support for Rootstock ERP customers on the Salesforce platform, where I handled case resolutions, built customizations, and implemented integrations. I am proficient in Salesforce core concepts such as data modeling, security, sharing rules, and declarative automation tools like Flow, Validation Rules, and Process Builder. I have also managed deployments using Change Sets and Visual Studio Code, and performed data operations using Data Loader and Salesforce Inspector. I have a strong foundation in Service Cloud, Reports & Dashboards, and user training as well. Overall, I am passionate about Salesforce, and I am looking forward to taking on more advanced development responsibilities and contributing to impactful CRM projects.

INDUSTRIES: ERP

TECHNICAL SKILLS

• Sales & Service Cloud	3 years & 4 months
• Salesforce Admin	3 years & 4 months
• Apex Programming	3 years & 4 months
• Flows	3 years & 4 months
• Developement	3 years & 4 months
• Automation	3 years & 4 months
• Deployments	3 years & 4 months
• Data Migration using Data Loader and Data IO	3 years & 4 months
• Troubleshooting	3 years & 4 months
• LWC	2 years & 5 months

SOFT SKILLS

Communication, Leadership, Problem-solving, Teamwork, Analytical thinking

PROJECT DETAILS

- SF Sales & Service Cloud Implement

Project Description: Implemented and customized Salesforce Sales Cloud and Service Cloud to support end-to-end sales and customer support processes, including automation, data management, and reporting.
Responsibilities: Developed Apex triggers, classes, and helper methods using bulkification and best practices. Configured Sales Cloud objects (Accounts, Contacts, Opportunities, Leads). Implemented validation rules, flows, workflow rules, and approval processes. Wrote SOQL queries and optimized data access. Created reports and dashboards for sales performance tracking. Performed unit testing and deployment using change sets. Worked closely with business users to gather requirements and provide solutions.
Technologies: Salesforce Sales Cloud, Service Cloud Apex, Triggers, SOQL, Flows, Validation Rules, Reports & Dashboards, Git / Change Sets
Industry: ERP

• SF Data Management & Automation

Project Description: Worked on Salesforce customization and automation to improve data accuracy, user productivity, and business process efficiency across multiple teams.
Responsibilities: Designed and implemented Flows (Record-Triggered, Screen Flows) to automate business processes. Created and maintained Validation Rules to enforce data integrity. Customized standard objects and created custom objects, fields, page layouts, and record types. Developed Apex triggers and helper classes for complex business logic. Implemented approval processes for business reviews and status updates. Managed data migration and data updates using Data Loader. Created reports and dashboards for operational and management insights. Provided user support, issue troubleshooting, and system enhancements. Ensured solutions followed Salesforce governor limits and best practices.
Technologies: Salesforce Admin & Developer
Industry: ERP

EMPLOYMENT HISTORY

• Salesforce Developer July-2022 - October-2025

Description: Developing and customising the scalable Salesforce solutions

CERTIFICATION

• Agentforce Specialist by 2025
• Salesforce Administrator by 2024

EDUCATION

• Bachelors degree in ECE from Anna university, CEG campus 2018 - 2022

LANGUAGES

• English - advanced

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