Ameerikunta A

Senior Business Analyst, 12+ years experience
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Senior Business Analyst with 12+ years of experience in Banking, Payments, and Lending domains. Skilled in requirements analysis, process mapping, and designing end-to-end workflows for large-scale financial systems. Experienced in Fedwire, ISO 20022, SEPA Instant, OPF, and Finacle, with strong exposure to global banking operations across the US, EU, and GCC regions. Adept at coordinating with cross-functional teams, driving UAT cycles, and ensuring seamless product delivery. Known for translating complex business needs into clear technical specifications and improving process efficiency. Committed to delivering high-quality solutions that support compliance, scalability, and business growth.

INDUSTRIES: Music and Marketplace, Banking, FinTech, Banking and Payments

TECHNICAL SKILLS

• swift payments Fedwire and SEPA Instant	12 years
• Fintech	12 years
• Finacle	8 years
• Business analysis	8 years
• Corporate Lending & Syndication Loans	8 years
• Web & Windows app Testing	6 years
• QATesting	6 years
• Manual Testing	6 years
• ISO 20022	5 years
• Open Payment System	3 years

PROJECT DETAILS

• Event & Service Marketplace — May-2025 - November-2025

Project Description: A multi-vendor marketplace platform enabling users to post event needs, receive offers, compare providers, negotiate pricing, and complete bookings with secure payments. The system supports real-time availability, chat, contract workflows, reviews, map-based search, and automated fee calculations.

Responsibilities: Performed product analysis, defined user journeys, created detailed workflows, and documented feature requirements. Designed contract logic, pricing models, and booking flows. Coordinated UI/UX wireframes, supported backend API design, validated payment integrations, executed UAT, and ensured end-to-end platform readiness.

Technologies: React, Node.js, MongoDB, AWS, Payment APIs

Industry: Music and Marketplace

• Banking CRM & LOS June-2024 - May-2025

Project Description: Designed and implemented an end-to-end Salesforce Financial Services Cloud (FSC) solution for a mid-sized retail bank covering Customer 360, Digital Onboarding, Loan Origination, KYC workflows, Case Management, and Regulatory Reporting. The system enabled seamless customer profiling, loan application tracking, approval workflows, and relationship-based servicing, improving operational efficiency and compliance alignment.

Responsibilities: Led the complete Business Analysis for Loan Origination, and Servicing workflows Defined data models for Customers, Accounts, Loan Applications, Documents, and KYC Created user stories, acceptance criteria, and end to end process flows Designed automation using Salesforce Flows for onboarding, approvals, and servicing Prepared dashboards for loan portfolio health, overdue accounts, and customer segmentation Coordinated with integration teams for connecting Core Banking APIs Performed UAT, workflow testing, and validation of compliance requirements

Technologies: Salesforce FSC, Service Cloud, Flows, Integration APIs, Tableau (Reporting)

Industry: Banking

• Fedwire Modernization & ISO20022 January-2023 - June-2024

Project Description: Fedwires implementation for multiple US banks involving the FAIM to ISO 20022 migration, CBPR+ implementation

Responsibilities: Handling the business analysis through Visual Tool Kit and Testing the Model Bank Changes.

Technologies: FIS OPF, ISO 20022, CBPR+, Visual Toolkit, Model Bank

Industry: FinTech

• Loan Ops Projects & Reg Reporting May-2013 - February-2021

Project Description: Corporate loan operations project on Finacle covering foreign currency loans, revolving credit facilities, disbursements, interest computation, repayment schedules, and SWIFT payment processing. Included end-to-end loan lifecycle handling for GCC geographies and automation of several operational workflows.

Responsibilities: Managed loan disbursements, interest accruals, and repayment processing in Finacle. Verified SWIFT MT103 instructions, handled KYC checks, maintained customer loan accounts, and resolved operational breaks. Coordinated with IT for workflow improvements, validated system enhancements, and supported regulatory reporting activities.

Technologies: Finacle 7.x, Loan Module, Swift MT103, Corporate Lending

Industry: Banking

• SEPA Instant Payments April-2021 - December-2022

Project Description: SEPA Instant Payments implementation on Finacle for enabling real-time euro credit transfers within the SEPA zone using the SCT Inst scheme. The project included ISO 20022 message mapping, instant clearing validations, limit checks, fraud rules, and integration with the payment hub for 24x7x365 processing.

Responsibilities: Performed requirement gathering, analysed ISO 20022 pain and pac messages, validated instant payment routing rules, and coordinated with the Finacle core team for mapping updates. Defined test scenarios, executed UAT, validated settlement flows, and ensured scheme compliance for SCT Inst go-live.

Technologies: Finacle 7.x, ISO 20022, SEPA SCT Inst, Payment Hub

Industry: Banking and Payments

EMPLOYMENT HISTORY

• Business Analyst, Manual Tester, Product Manager

Description: Business Analyst, Manual Tester, Product Manager

EDUCATION

- Masters degree in MBA (Banking & Finance) from Manipal University 2014 - 2015
- Bachelors degree in B.tech CSE from JNTUH 2007 - 2011

LANGUAGES

- English - advanced

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