Mihir M

Senior Salesforce Developer, 15+ years experience
Mumbai, India
https://augmntx.com/profile/senior-salesforce-developer-mihir-m/axo32666

+91 9820045154 | hr@augmntx.com

Has 15+ years of Industry experience with expertise in Salesforce & holding 18 major Salesforce certification. Salesforce Force.com Certified (DEV-401). Salesforce Force.com Platform Developer Certified (PD-1). Salesforce Force.com Platform App Builder. Salesforce Certified Administrator (ADM-201). Salesforce certified Sales Cloud Consultant. Vlocity CPQ Certified. Salesforce certified Data Architecture and Management Designer Salesforce certified Sharing and Visibility Designer Good working knowledge of Salesforce LWC, Salesforce lightning Aura, Sales cloud, Service cloud and Salesforce Classic (PAAS). Worked as Technical Architect/Team Lead/Senior Developer for leading US Financial Company and Telecom Company. Experience of co-ordination between offshore and onsite model. Technical expertise in Software development lifecycle stages like requirements gathering, analysis, design, development, testing, deployment and support. Experienced in Impact Analysis, Effort estimation.

INDUSTRIES: Cloud Services, Background Verification Process, Software

TECHNICAL SKILLS

• JavaScript	15 years
• Jira	12 years
• Salesforce	12 years
• Visual Force	12 years
• REST APIs	10 years
• SQL	10 years
• Unit Testing	10 years
• Salesforce CPQ	8 years
• sales cloud	8 years
• service cloud	2 years
• LWC	2 years

SOFT SKILLS

Communication, Critical thinking, Teamwork

PROJECT DETAILS

• Screen Queensland Grand management

Project Description: The project is about the development of the Salesforce application with nonprofit cloud, Data cloud.

Responsibilities: Working as a technical Architect functional consultant to implement grant management application. Design and Implementation of Data cloud with Sugar CRM, reelscout system, Trello and smarty grant. Crafted customized interactions specific business processes within salesforce UI. Nonprofit cloud manage package: To configure advanced feature Map workflows for SmartyGrants :Interacting with BA and functional Users to understand the requirement and Issues in current flow. Salesforce Org to be ready with Data Cloud and Public Service Cloud. Create OmniStudio Grant System. Configure OmniStudio Grant System. Worked on implementation of Grant Program Setup. Worked on Application Submission. Worked on Applicant Registration and Submission. Worked on Application Validation. Worked on Submitting Applications. Worked on Application Assessment & Review Internal Review Collaborative Review Shortlisting. Worked on Approval & Decision Making Approval Workflow Notifications Grant Offer and Agreement. Grant Offer and Agreement. Grant Disbursement, disbursement of Funds, Ongoing Monitoring and Reporting.

Technologies: Salesforce CRM, Visual Studio

Industry: Cloud Services

• APS Bank Malta KYC Verification

Project Description: The project is about the development of the Salesforce application with financial cloud.

Responsibilities: Working as a technical Architect to implement the Agile methodological implementation. Design and Implementation of Vlocity Omnistudio - Crafted customized guided service interactions with vlocity VActions, vlocity OmniScripts and vlocity DataRaptors to deliver industry-specific business processes within salesforce UI. Financial Cloud manage package: To configure advanced feature OM: Orchestrate timely order fulfillment. Interacting with BAs and functional Users to understand the requirement and Issues in current flow. Analysis the requirement and design the solution. Distribute sprint cases, work load among team, and plan the deployment activities. Review the deliverables by team like components and documents. Bug fixing during all phases of testing like Functional Testing, System integration Testing and User Acceptance Testing. Creating Technical Design Document, Deployment and Release Note document. Access restriction implementation for the users with profile and permission set. Review the deliverables by team like components and documents. Bug fixing during all phases of testing like Functional Testing, System integration Testing and User Acceptance Testing

Technologies: Salesforce CRM, Visual Studio

Industry: Background Verification Process

• Abbott Aspen Lightning Migration

Project Description: Project is about development of Salesforce application and work on enhancement.

Responsibilities: Working as off shore technical Architect to implement the Agile methodological implementation. Interacting with BAs and functional Users to understand the requirement and Issues in current flow. Analysis the requirement and design the solution Distribute sprint cases, work load among team, and plan the deployment activities. Review the deliverables by team like components and documents Bug fixing during all phases of testing like Functional Testing, System integration Testing and User Acceptance Testing Creating Technical Design Document, Deployment and Release Note document. Access restriction implementation for the users with profile and permission set. Review the deliverables by team like components and documents Bug fixing during all phases of testing like Functional Testing, System integration Testing and User Acceptance Testing

Technologies: Salesforce CRM, Visual Studio

Industry: Software

EDUCATION

• Masters degree in Master of Science in Information Technology from South Gujarat University — 2005 - 2010

LANGUAGES

• English - native

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