Chamatkar P

n8n Automation Engineer, 5+ years experience
Gondia, India
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n8n Automation Engineer and ServiceNow Developer with 5 years of experience in automation, workflow integrations, ITSM, and HRSD. Proficient in building custom automations using n8n, Node.js, PostgreSQL, Gemini API, and Claude Code to streamline support processes and deliver intelligent chatbot solutions. Experienced in configuring ServiceNow modules, scripting for customizations, and implementing ITIL best practices. Adept at troubleshooting workflows, providing technical support, and collaborating on new feature development.

INDUSTRIES: Service Business

TECHNICAL SKILLS

• n8n	5 years & 1 months
• Node.js	5 years & 1 months
• PostgreSQL	5 years & 1 months
• Gemini API	5 years & 1 months
• Gemini	5 years & 1 months

SOFT SKILLS

Strong analytical and problem-solving skills with a focus on automation efficiency and accuracy. Effective communicator and team player, scalable solutions., Adaptable

PROJECT DETAILS

• Designed and maintained automation

Project Description: Designed and maintained automation workflows using n8n, integrating AI tools like Gemini API and Claude Code to optimize support systems. Customized and configured ITSM and HRSD modules in ServiceNow, including scripting for Business Rules, UI Policies, and Scheduled Jobs. Collaborated with cross-functional teams to deliver intelligent automation solutions, troubleshoot issues, and enhance platform performance.
Responsibilities: Requirement Gathering and implementation and demo to clients
Technologies: GEMINI , n8n
Industry: Service Business

• ServiceNow

Project Description: Configured and customized ITSM modules: Incident, Problem, Change, Release, and Knowledge. Implemented HRSD solutions including HR Services, PDF mappings, onboarding/offboarding workflows, and Assignment Rules. Developed custom scripts (Business Rules, Client Scripts, Script Includes, UI Policies, and Scheduled Jobs). Designed and delivered dashboards with Performance Analytics (PA Widgets), Interactive Filters, and Reports. Managed SLA/OLA configurations, user roles, ACLs, and lifecycle events. Collaborated with clients to gather requirements and deliver tailored ServiceNow solutions.
Responsibilities: Requirement Gathering and implementation , unit testing
Technologies: Service now
Industry: Service Business

EMPLOYMENT HISTORY

• n8n Automation Engineer

Description: Designed and maintained automation workflows using n8n, integrating AI tools like Gemini API and Claude Code to optimize support systems. Customized and configured ITSM and HRSD modules in ServiceNow, including scripting for Business Rules, UI Policies, and Scheduled Jobs. Collaborated with cross-functional teams to deliver intelligent automation solutions, troubleshoot issues, and enhance platform performance.

CERTIFICATION

- ServiceNow Certified Application Developer by ServiceNow 2023
- ServiceNow Certified System Administrator (CSA) by ServiceNow 2023

EDUCATION

- Bachelors degree in BCA from RTM Nagpur University 2017 - 2020

LANGUAGES

- English - advanced

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