Prakhar P

Salesforce Developer, 8+ years experience
Delhi, India
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Dedicated and results-driven Salesforce professional with 8.5 years of extensive experience in implementing and optimizing Salesforce Education Cloud solutions. Adept at managing complex projects and collaborating with cross-functional teams to deliver innovative educational technology solutions. Seeking an opportunity to leverage my expertise and contribute to the success of an organization as a Salesforce Education Cloud Specialist.

INDUSTRIES: Software and Platforms

TECHNICAL SKILLS

• Salesforce	10 years
• Sales Cloud	7 years
• REST API	5 years
• Salesforce lightning Experience customization	5 years
• Visualforce	5 years
• Apex Programming	5 years
• Sales service cloud	5 years
• Salesforce Configuration	5 years
• Salesforce Education cloud	5 years
• Salesforce flows and Process Automation	4 years
• Lightning web components	4 years
• Mulesoft	1 years

SOFT SKILLS

Communication, Teamwork

PROJECT DETAILS

• Michigan State University:

Project Description: Lead the design and implementation of Salesforce Education Cloud solutions for higher education institutions, resulting in improved student engagement, retention, and success rates
Responsibilities: Collaborate closely with clients to understand their specific needs and requirements, providing tailored solutions and leveraging best practices to optimize their Salesforce instance. Conduct comprehensive training sessions for end-users to ensure smooth adoption of Salesforce Education Cloud features and functionality. Perform data migrations and integrations with third-party systems to enable seamless data flow and enhance the overall user experience.
Technologies: Salesforce Education cloud, Apex, Aura, Rest API Integration
Industry: Software and Platforms

• Rutgers University

Project Description: Served as the primary point of contact for all Salesforce Education Cloud-related inquiries, troubleshooting issues, and resolving technical challenges.
Responsibilities: Implemented custom objects, fields, validation rules, workflows, and process builder automation to enhance data accuracy and automate manual tasks. Led the successful migration of legacy data into Salesforce Education Cloud, ensuring data integrity and consistency across the platform. Collaborated with academic departments to create tailored reports and dashboards, enabling data-driven decision-making and improving institutional effectiveness.
Technologies: Salesforce Education Cloud, Rest API Integration,Visualforce Pages, SLDS, Apex, Aura.
Industry: Software and Platforms

• Notre Dame

Project Description: Developed and maintained custom Apex classes, triggers, Visualforce pages, and Lightning components to meet specific business requirements.
Responsibilities: Participated in the design and development of custom applications and integrations, facilitating seamless data exchange between Salesforce Education Cloud and external systems. Conducted regular code reviews and implemented best practices to ensure high-quality code and compliance with Salesforce platform standards. Assisted in the testing and deployment of Salesforce Education Cloud updates and enhancements, ensuring a smooth transition for end-users.
Technologies: Salesforce Education Cloud, Lightning, Apex
Industry: Software and Platforms

EDUCATION

• Bachelors degree in Bachelors of Technology from NIT 2011 - 2015

LANGUAGES

• English - advanced

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