Kondiagari S

QA Automation Engineer, 9+ years experience
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Dedicated and results-driven QA professional with over 10 years of IT experience specializing in Mobile Application Testing (iOS, Android, Tablets), Web API Testing, and UI Testing. Proficient in Manual and Automation Testing, with expertise in BDD frameworks (Cucumber, Serenity), Selenium, Rest-Assured, Postman, ReadyAPI, and GitLab Pipelines. Skilled in Regression, Functional, API, Integration, and Performance Testing across Banking (Credit Cards, Investment Banking) and Retail domains. Strong communicator experienced in client interactions, walkthroughs, and stakeholder reporting, adept at collaborating with onsite and offshore teams to deliver high-quality software solutions.

INDUSTRIES: Travel, Banking and Finance, Internal App, Retail, Finance

TECHNICAL SKILLS

• Test cases writing	9 years
• Manual Testing	9 years & 3 months
• Testing frameworks	9 years
• Test case development and execution	9 years
• Java	4 years & 1 months
• Selenium	4 years
• Python	2 years & 1 months

SOFT SKILLS

communication – I explain things in a structured, easy-to-digest way without overcomplicating. Adaptability – I can shift between roles: teacher, problem-solver, creative partner, or researcher. Patience – I don’t get frustrated and will re-explain concepts until they click. Curiosity – I try to explore your questions from multiple angles to give you a well-rounded answer. Collaboration – I work with you iteratively, refining responses until they match what you need. Critical thinking – I evaluate information for accuracy, relevance, and clarity.

PROJECT DETAILS

• SkyTeam Mobile Applications January-2015 - March-2015

Project Description: The SkyPriority Panel App allows eligible customers (First, Business Class or SkyTeam Elite Plus cardholders) to share their experiences on SkyPriority services. Panel members can evaluate the SkyPriority touchpoints & Lounge experience they have experienced during their journey via a short checklist. It is very easy and convenient to use and observations can be submitted in less than 60 seconds.

Responsibilities: Tested mobile applications for flight booking and tracking, providing real-time flight information to passengers. Performed manual testing of native application suite on iOS and Android devices. Prepared Test Plans, Test Summary Reports, and Bug Reports. Reported and tracked defects using HP ALM. Collaborated with team members to ensure quality delivery and adherence to project time-lines.

Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets

Industry: Travel

Link: https://apps.apple.com/kg/developer/skyteam-airline-alliance/id569975641

• Citi iPad Application April-2015 - June-2018

Project Description: All Mobile Account Open a checking or savings account directly from the app without visiting a branch. Card Replacement Request a new card if your original is lost, stolen, or damaged. Citi Mobile Snapshot Quickly review key account information without signing in every time. Mobile Check Deposit Deposit checks quickly and easily from anywhere. ATM Finder Locate one of over 60,000 fee-free ATMs in the U.S. Account Information View statements, check balances, and recent activity. Payments Make same-day or scheduled payments easily. Make payments including automatic payments and transfers. Smarter Features Aggregation: Link bank accounts, credit cards, and investment accounts for a holistic financial view. Spending Insights: Track spending habits and trends across accounts. Bill Management: View and manage bills and recurring payments in one place. FICO Score: Citi credit card customers can view their FICO Score for free. Dispute Transactions: Dispute credit card transactions and track their status. Account Alerts: Choose which alerts to receive and when. Change Credit Card Due Date: Set your due date at the beginning, middle, or end of the month. Security CitiQuick Lock: Lock or unlock lost or misplaced cards. PIN Reset: Reset your debit card PIN from your mobile device.

Responsibilities: Tested the Citi iPad application, consolidating bank and card-related applica- tions into a single platform for seamless user experience. Executed test cases on iOS and Android native applications, ensuring full coverage of business scenarios. Prepared Test Plans, reviewed test case documents, and contributed to test estimations. Reported and tracked defects using HP ALM. Participated in weekly status reporting and client meetings. Prepared Test Summary Reports and Bug Reports for stakeholders.

Technologies: Xcode, Eclipse, Mobile and Tablet Devices

Industry: Banking and Finance

Link: https://apps.apple.com/us/app/citi-mobile/id301724680

• Easy Banking Application March-2013 - January-2014

Project Description: BNP Paribas Fortis Easy Banking App. Have your bank at hand. Anytime, anywhere. Our banking app allows you to manage your daily banking transactions wherever and whenever you want in complete security: make payments, track your balance, request and monitor insurance policies, loans and investments, and more. You can manage everything on your smartphone or tablet.

Responsibilities: Tested the Easy Banking application, providing core banking functionalities and subsequent updates for mobile banking. Prepared Test Plans and reviewed test case documents. Executed test cases on iOS and Android native applications. Reported and tracked defects using HP ALM. Prepared Test Summary Reports and Bug Reports.

Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets

Industry: Banking and Finance

Link: https://apps.apple.com/be/app/easy-banking-app/id516502006?l=fr-FR

• TCS Training October-2011 - January-2012

Project Description: Participated in TCS integrated learning program, testing a mini project to evaluate knowledge of TCS processes and tools. Learned TCS processes and proprietary tools. Developed interpersonal communication skills.

Responsibilities: Participated in TCS s integrated learning program, testing a mini project to evaluate knowledge of TCS processes and tools. Learned TCS processes and proprietary tools.

Technologies: TCS Internal Tools

Industry: Internal App

• RBS Internal Applications May-2014 - December-2014

Project Description: Open Accounts Quickly Apply for current, savings, child, teen, premier, and student accounts. Eligibility criteria apply. View all your bank accounts straight from your home screen.
Responsibilities: Tested 32 internal and customer-facing applications, ensuring reliable and secure functionality across iOS devices. Performed manual testing, regression testing, and functional validation. Conducted cross-device testing on iOS mobile devices. Prepared Test Plans, Test Summary Reports, and Bug Reports. Reported and tracked defects using HP ALM.
Technologies: Xcode, HP ALM, Mobile Devices (iOS)
Industry: Banking and Finance
Link: https://play.google.com/store/apps/details?id=com.rbs.mobile.android.rbs&hl=en

• Mobile Point of Sale February-2014 - April-2014

Project Description: It refers to a system that allows payment processing using mobile devices like mobile computers or tablets. This is an internal project for TCS.
Responsibilities: Tested the TCS Mobile Point of Sale application on iOS and Windows smart- phones. Prepared Test Plans and participated in test estimation. Executed test cases on iOS and Android native applications. Reported defects using JIRA and managed version control with SVN. Prepared Test Summary Reports and Bug Reports.
Technologies: Xcode, Android Studio, JIRA, Mobile Devices (iOS and Android), Tablets
Industry: Retail

• Pilim Application

Project Description: Pilim is a business management app created by IT and business consultants to tackle the unique challenges of small and medium businesses. With its intuitive design, Pilim makes managing operations simpler, more efficient, and stress-free.Pilim allows users to upload, organize, and categorize documents automatically based on predefined rules, making it easy to manage business records.
Responsibilities: Worked for SRL S-Mobile Consultancy in Belgium, delivering customized soft- ware solutions. Served as an Automation Tester for UI, API, and Mobile applications. Designed and executed automation scripts using BDD Serenity Framework, Selenium (UI), Rest-Assured (API), and Appium/Android UIAutomator. Configured GitLab CI/CD pipelines for automated test execution. Performed Functional, Regression, and Performance Testing across mobile (iOS & Android), web, and API platforms. Conducted API Testing and Integration validation for end-to-end workflows. Executed cross-device and cross-platform mobile testing on smartphones and tablets. Collaborated with developers, QA leads, and business analysts to troubleshoot issues and enhance app quality. Reported defects using JIRA/Zephyr Scale and participated in defect triage meetings. Validated cloud-based applications on AWS EC2, S3, and DynamoDB. Experienced in mobile and web automation testing using Perfecto cloud platform. Skilled in cross-browser and cross-device testing on real devices. Tools & Technologies: IntelliJ, Selenium, Cucumber (BDD), Rest-Assured, Postman, ReadyAPI, Bruno, Atlassian Jira, Zephyr Scale, GitLab, Perfecto
Technologies: IntelliJ, Selenium, Cucumber (BDD), Rest-Assured, Postman, ReadyAPI, Bruno, Atlassian Jira, Zephyr Scale, GitLab, Perfecto
Industry: Finance

• BPost Parcel

Project Description: Worked for BPost group in Belgium, responsible for national and international parcel delivery services. Served as a Functional and Automation Tester and Test Lead for API and UI testing. Processed and sorted parcels efficiently, ensuring timely delivery across regional and international destinations. Operated scanning and tracking systems to maintain accurate parcel status updates. Coordinated with drivers and team members to streamline daily operations and meet tight deadlines. Maintained safety and quality standards in a fast-paced, high-volume environment. Developed strong teamwork, time management, and problem-solving skills through daily operational challenges.
Responsibilities: Designed and executed automation scripts using BDD Serenity Framework, Selenium (UI), and Rest-Assured (API). Configured GitLab CI/CD pipelines for automated test execution and reporting. Prepared test data and validated end-to-end parcel services workflows. Conducted Functional, Regression, and Performance Testing across web, mobile, and API platforms. Performed cross-browser and cross-device testing. Served as Test Lead, coordinating test planning, execution, and mentoring junior testers. Reported defects using JIRA/XRay and collaborated with teams to ensure high-quality re- leases.
Technologies: IntelliJ, Selenium, Cucumber (BDD), Rest-Assured, ReadyAPI, Post- man, Atlassian Jira, XRay, Jenkins, PGAdmin, Oracle
Industry: Retail

• Citi iPhone Application

Project Description: All Mobile Account Open a checking or savings account directly from the app without visiting a branch. Card Replacement Request a new card if your original is lost, stolen, or damaged. Citi Mobile Snapshot Quickly review key account information without signing in every time. Mobile Check Deposit Deposit checks quickly and easily from anywhere. ATM Finder Locate one of over 60,000 fee-free ATMs in the U.S. Account Information View statements, check balances, and recent activity. Payments Make same-day or scheduled payments easily. Make payments including automatic payments and transfers. Smarter Features Aggregation: Link bank accounts, credit cards, and investment accounts for a holistic financial view. Spending Insights: Track spending habits and trends across accounts. Bill Management: View and manage bills and recurring payments in one place. FICO Score: Citi credit card customers can view their FICO Score for free. Dispute Transactions: Dispute credit card transactions and track their status. Account Alerts: Choose which alerts to receive and when. Change Credit Card Due Date: Set your due date at the beginning, middle, or end of the month. Security CitiQuick Lock: Lock or unlock lost or misplaced cards.
Responsibilities: Tested the Citi iPad application, enabling customers to manage finances with rich displays and interactive features. Prepared Test Plans and participated in test estimation. Executed test cases on iOS and Android native applications. Prepared Test Summary Reports and Bug Reports.
Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets
Industry: Banking and Finance
Link: https://apps.apple.com/us/app/citi-mobile/id301724680

EMPLOYMENT HISTORY

• QA Automation Engineer November-2023 - September-2025

Description: Worked for SRL S-Mobile Consultancy in Belgium, delivering customized soft- ware solutions. Served as an Automation Tester for UI, API, and Mobile applications. Designed and executed automation scripts using BDD Serenity Framework, Selenium (UI), Rest-Assured (API), and Appium/Android UIAutomator. Configured GitLab CI/CD pipelines for automated test execution. Performed Functional, Regression, and Performance Testing across mobile (iOS & Android), web, and API platforms. Conducted API Testing and Integration validation for end-to-end workflows. Executed cross-device and cross-platform mobile testing on smartphones and tablets. Collaborated with developers, QA leads, and business analysts to troubleshoot issues and enhance app quality. Reported defects using JIRA/Zephyr Scale and participated in defect triage meetings. Validated cloud-based applications on AWS EC2, S3, and DynamoDB. Experienced in mobile and web automation testing using Perfecto cloud platform. Skilled in cross-browser and cross-device testing on real devices.

• Automation Test Engineer June-2021 - October-2023

BPost

Description: Worked for BPost group in Belgium, responsible for national and international parcel delivery services. Served as a Functional and Automation Tester and Test Lead for API and UI testing. Designed and executed automation scripts using BDD Serenity Framework, Selenium (UI), and Rest-Assured (API). Configured GitLab CI/CD pipelines for automated test execution and reporting. Prepared test data and validated end-to-end parcel services workflows. Conducted Functional, Regression, and Performance Testing across web, mobile, and API platforms. Performed cross-browser and cross-device testing. Served as Test Lead, coordinating test planning, execution, and mentoring junior testers. Reported defects using JIRA/XRay and collaborated with teams to ensure high-quality re- leases.

• Functional Tester October-2011 - June-2018

TATA Consultancy Services

Description: Functional Tester Citi Bank Citi iPad Application Period: April 2015 – June 2018 Description: Tested the Citi iPad application, consolidating bank and card-related applica- tions into a single platform for seamless user experience. Executed test cases on iOS and Android native applications, ensuring full coverage of business scenarios. Prepared Test Plans, reviewed test case documents, and contributed to test estimations. Reported and tracked defects using HP ALM. Participated in weekly status reporting and client meetings. Prepared Test Summary Reports and Bug Reports for stakeholders. Tools & Technologies: Xcode, Eclipse, Mobile and Tablet Devices Functional Tester SkyTeam Airline SkyTeam Mobile Applications Period: January 2015 – March 2015 Description: Tested mobile applications for flight booking and tracking, providing real-time flight information to passengers. Performed manual testing of native application suite on iOS and Android devices. Prepared Test Plans, Test Summary Reports, and Bug Reports. Reported and tracked defects using HP ALM. Collaborated with team members to ensure quality delivery and adherence to project time- lines. Tools & Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets Functional Tester Royal Bank of Scotland RBS Internal and Customer Applications Period: May 2014 – December 2014 Description: Tested 32 internal and customer-facing applications, ensuring reliable and secure functionality across iOS devices. Performed manual testing, regression testing, and functional validation. Conducted cross-device testing on iOS mobile devices. Prepared Test Plans, Test Summary Reports, and Bug Reports. Reported and tracked defects using HP ALM. Tools & Technologies: Xcode, HP ALM, Mobile Devices (iOS) Test Specialist Tata Consultancy Services Mobile Point of Sale Period: February 2014 – April 2014 Description: Tested the TCS Mobile Point of Sale application on iOS and Windows smart-phones. Prepared Test Plans and participated in test estimation. Executed test cases on iOS and Android native applications. Reported defects using JIRA and managed version control with SVN. Prepared Test Summary Reports and Bug Reports. Tools & Technologies: Xcode, Android Studio, JIRA, Mobile Devices (iOS and Android), Tablets Tester BNP Paribas Fortis Easy Banking Application Period: March 2013 – January 2014 Description: Tested the Easy Banking application, providing core banking functionalities and subsequent updates for mobile banking. Prepared Test Plans and reviewed test case documents. Executed test cases on iOS and Android native applications. Reported and tracked defects using HP ALM. Prepared Test Summary Reports and Bug Reports. Tools & Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets Tester Citicorp Credit Services Inc. (USA) Citi iPad Application Period: February 2012 – February 2013 Description: Tested the Citi iPad application, enabling customers to manage finances with rich displays and interactive features. Prepared Test Plans and participated in test estimation. Executed test cases on iOS and Android native applications. Prepared Test Summary Reports and Bug Reports. Tools & Technologies: Xcode, Android Studio, Mobile Devices (iOS and Android), Tablets Training Program Tata Consultancy Services Internal Project Period: October 2011 – January 2012 Description: Participated in TCS’s integrated learning program, testing a mini project to evaluate knowledge of TCS processes and tools. Learned TCS processes and proprietary tools. Developed interpersonal communication skills. Analyzed and evaluated project alternatives and provided estimates. Tools & Technologies: TCS Internal Tools

CERTIFICATION

• AI Testing by Quality Thoughts 2025

EDUCATION

• Bachelors degree in IT from RMD Engineering 2007 - 2011

LANGUAGES

• English - native

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