SP S

Salesforce Developer, 5+ years experience
Bangalore, India
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Salesforce Developer with 5+ Years of overall IT experience, including 4+ years in Salesforce development and administration. 7X Salesforce Certified professional, proficient in requirement analysis, design, development, and deployment of scalable Salesforce solutions. Skilled in Salesforce Apex, Triggers, and Test Classes, with strong proficiency in SOQL/SOSL queries. Experienced in Asynchronous Apex, including Batch Apex, Scheduled Apex, Future Methods, and Queueable Apex. Skilled in developing Lightning Web Components (LWC) with expertise in HTML, CSS, and JavaScript, and experienced in utilizing Events, LDS, LMS within the Lightning framework. Skilled in implementing REST API integrations, including both Salesforce-to-Salesforce and Salesforce-to-external systems connections. Skilled in the successful implementation of Sales & Service Clouds. Skilled in Salesforce Administration, with expertise in managing Objects, Security & Sharing, Lightning Flows, and creating Reports and Dashboards. Experienced in deploying code with GitLab through VS Code, executing Jenkins builds for code

INDUSTRIES: Telecommunication

TECHNICAL SKILLS

• Salesforce Development	4 years
• Apex	4 years
• LWC	4 years
• Rest API	4 years
• SOAP APIs	4 years

PROJECT DETAILS

• Turing November-2024 - September-2025

Project Description: Developed and enhanced Turings internal Salesforce platform used to manage the complete talent lifecycle.
Responsibilities: Designed and implemented Lightning Web Components (LWC) to enable dynamic interfaces for modules such as talent onboarding, interview scheduling, and client communications. Developed robust Apex Classes, Triggers, and Test Classes to support complex business logic including approval workflows, automatic status transitions, and field validations, ensuring high test coverage. Designed scalable Apex logic with Queueable, Future, and Batch Apex for high-volume data processing like bulk candidate status updates and automated reminders. Integrated third-party systems using REST APIs and Named Credentials, enabling seamless scheduling and internal notifications. Participated in daily standups, sprint reviews, and JIRA-based backlog grooming, contributing to continuous delivery within bi-weekly sprint releases
Technologies: Salesforce
Industry: Telecommunication

• Vz1 Wireline / Vz2 Wireless October-2021 - August-2024

Project Description: Designed and implemented key Salesforce solutions for Verizon, collaborating with cross-functional teams to streamline customer relationship management workflows and boost efficiency and user satisfaction.

Responsibilities: Worked collaboratively with an 8-member development team on the VZ1/VZ2 project, coordinating closely with testing teams and engaging directly with Verizon's in-house development group to implement new features. Improved Salesforce Apex Classes, Apex Triggers, and Test Classes to achieve comprehensive code coverage, while optimizing Batch Apex, Scheduled Apex, Future Methods, and Queueable Apex classes to fulfill client requirements. Developed Lightning Web Components (LWC) in alignment with client specifications to enhance Business-As-Usual (BAU) processes. Customized Salesforce Sales Cloud and Service Cloud functionalities to address specific business needs, ensuring seamless operational alignment. Streamlined workflow and process automation by migrating from Workflows and Process Builders to Flow Builder, resulting in improved efficiency and scalability. Actively contributed to project-based development by continuously enhancing existing functionalities and introducing new features, while crafting user stories that align with business requirements for integration into monthly releases. Effectively employed tools such as JIRA for bug tracking, Jenkins for build automation, and Git for version control, optimizing development processes and ensuring effective project management.

Technologies: Salesforce

Industry: Telecommunication

EMPLOYMENT HISTORY

• Salesforce Developer November-2024 - September-2025

Description: Designed and implemented Lightning Web Components (LWC) to enable dynamic interfaces for modules such as talent onboarding, interview scheduling, and client communications. ● Developed robust Apex Classes, Triggers, and Test Classes to support complex business logic including approval workflows, automatic status transitions, and field validations, ensuring high test coverage. ● Designed scalable Apex logic with Queueable, Future, and Batch Apex for high-volume data processing like bulk candidate status updates and automated reminders. ● Integrated third-party systems using REST APIs and Named Credentials, enabling seamless scheduling and internal notifications. ● Participated in daily standups, sprint reviews, and JIRA-based backlog grooming, contributing to continuous delivery within bi-weekly sprint releases.

EDUCATION

• Bachelors degree in B Tech from MTIET 2016 - 2019

LANGUAGES

• English - advanced

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