Kakde A

Senior Salesforce Developer, 6+ years experience
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Senior Salesforce Developer Salesforce Certified CPQ Salesforce Certified Platform Developer I Salesforce Certified AI Associate Salesforce Certified AI Specialist Successfully implemented Salesforce Sales and Service Cloud and CPQ, showcasing expertise in configuring and optimizing the platform for enhanced sales processesExperience in Lightning Web Components, Apex Development, Implementation, Administration, Deployment, Configuration

INDUSTRIES: Retail Service Cloud, Retail Sales Cloud, Sale Retail

TECHNICAL SKILLS

• A	5 years & 5 months
• LWC	4 years
• JS	4 years
• HTML	3 years & 4 months
• CPQ	3 years

PROJECT DETAILS

• Service Cloud

Project Description: The project focused on enhancing the Service Cloud on the Salesforce platform by implementing a custom calling feature integrated with the Twilio platform. This enhancement was part of a larger initiative for AppExchange, aimed at providing users with a seamless and efficient communication tool. The goal was to enable seamless incoming and outgoing call functionality for users, improving overall communication efficiency within the service team. This integration aimed to streamline customer interactions and provide better service delivery. Excellent communication skills, enabling effective teamwork and project coordination

Responsibilities: Worked on Reports and the Dashboard as per the clients requirements Created custom fields to align with specific project requirements Created an intuitive UI using Lightning Web Components (LWC) Implemented Platform Events for real-time communication Conducted comprehensive unit testing to ensure quality Create an Apex Email Service for Handling Inbound Email Worked on Inbound and Outbound integration with the help of REST Worked on Async apex like Batch Apex, Queueable Apex, Future Methods, Schedulable Apex Reviewed code for best practices and security compliance Hands-on Experience in providing support and minor customizations to ensure CRM functionalities meet the business requirements

Technologies: Salesforce.com, LWC, Apex.Asynchronous Apex

Industry: Retail Service Cloud

• Order Management System

Project Description: It is an Order Management System that provides various services, such as selling and configuring products

Responsibilities: Involved in the configuration part of the project, indicating expertise in setting up and managing system configurations Created an intuitive UI using Lightning Web Components (LWC) Worked on Reports and the Dashboard as per the client's requirements Contributed to the development of functionalities and the user interface as per the requirements

Technologies: Salesforce.com, LWC, Apex.Asynchronous Apex

Industry: Retail Service Cloud

• real estate

Project Description: The project deals with every aspect of the consumers needs in the real estate industry It is an online forum where agents can exchange information about real estate properties quickly, effectively, and inexpensively. With Property, portal Agents can search for a property, browse through properties, and claim the properties

Responsibilities: Actively engaged with key stakeholders to thoroughly understand their requirements and objectives Utilized LWC to design and implement dynamic, responsive, and user-friendly interfaces, enhancing the overall user experience Developed and implemented Batch Apex processes to efficiently handle and process large volumes of data, ensuring optimal system performance Collaborated with end-users and stakeholders to gather feedback, make necessary adjustments, and ensure the continued effectiveness of the Salesforce environment Worked on Reports and Dashboard Worked on the Creation of SOPs

Technologies: Salesforce.com, Lightning Web Components, Triggers, Apex, Salesforce Lightning, REST API Integration

Industry: Retail Sales Cloud

• trucking company

Project Description: The project deals with every aspect of the consumers needs in the real estate industry It is an online forum where agents can exchange information about real estate properties quickly effectively and inexpensively With Property portal Agents can search for a property browse through properties and claim the properties

Responsibilities: Helping in the design of the Architecture of the Project Actively participated in the project's configuration phase, which involved setting up and fine-tuning various elements to align with the project requirements Configuration tasks included defining custom fields, creating page layouts, configuring user permissions, setting up workflows, and establishing data validation rules within the Salesforce platform Apex Classes were utilized as server-side code to perform actions on Salesforce objects, and they could be invoked by external systems or user interfaces

Technologies: Salesforce.com, Salesforce Classic, Apex, Visualforce Page, REST API, Asynchronous Apex, Apex Triggers, Data Migration, Process Builder, Batch Apex, LWC

Industry: Sale Retail

EMPLOYMENT HISTORY

• Senior Software Developer

Description: Worked on Reports and the Dashboard as per the client's requirements ● Created custom fields to align with specific project requirements ● Created an intuitive UI using Lightning Web Components (LWC) ● Implemented Platform Events for real-time communication ● Conducted comprehensive unit testing to ensure quality ● Create an Apex Email Service for Handling Inbound Email ● Worked on Inbound and Outbound integration with the help of REST ● Worked on Async apex like Batch Apex, Queueable Apex, Future Methods, Schedulable Apex ● Reviewed code for best practices and security compliance ● Hands-on Experience in providing support and minor customizations to ensure CRM functionalities meet the business requirements Actively engaged with key stakeholders to thoroughly understand their requirements and objectives ● Utilized LWC to design and implement dynamic, responsive, and user-friendly interfaces, enhancing the overall user experience ● Developed and implemented Batch Apex processes to efficiently handle and process large volumes of data, ensuring optimal system performance ● Collaborated with end-users and stakeholders to gather feedback, make necessary adjustments, and ensure the continued effectiveness of the Salesforce environment ● Worked on Reports and Dashboard ● Worked on the Creation of SOPs Helping in the design of the Architecture of the Project ● Actively participated in the project's configuration phase, which involved setting up and fine-tuning various elements to align with the project requirements ● Configuration tasks included defining custom fields, creating page layouts, configuring user permissions, setting up workflows, and establishing data validation rules within the Salesforce platform ● Apex Classes were utilized as server-side code to perform actions on Salesforce objects, and they could be invoked by external systems or user interfacesInvolved in the configuration part of the project, indicating expertise in setting up and managing system configurations ● Created an intuitive UI using Lightning Web Components (LWC) ● Worked on Reports and the Dashboard as per the client's requirements ● Contributed to the development of functionalities and the user interface as per the requirements

EDUCATION

• Bachelors degree in Bachelor of Technology from Bachelor of Technology 2012 - 2016

LANGUAGES

• English - intermediate

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