Teja Namani S

Salesforce Developer, 4+ years experience
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Over 4 years of experience in Salesforce development, specializing in application design and implementation, with a focus on automation and integration. As a Senior Software Engineer at Tavant Technologies, Designed and Implemented custom objects and Apex classes for the TWOD project, enhancing warranty claims validation and AI-based fraud detection processes through REST API integrations. At Accenture, Developed various Salesforce functionalities including Apex triggers, workflows, and batch classes, ensuring high code quality with 85%+ test coverage while adhering to governor limits and performance standards. Achieved Top 5 in a pre-job fair coding contest Conducted by IEEE Job Fair Team and had a major project paper accepted by ICCES conference during academic tenure.

INDUSTRIES: Automobile, Banking

TECHNICAL SKILLS

• Salesforce	4 years & 2 months
• SOAP	4 years & 2 months
• LWC	4 years & 6 months
• Salesforce Integration	3 years & 5 months
• Apex	2 years & 2 months

SOFT SKILLS

Problem-solving, Time management, Critical thinking

PROJECT DETAILS

• TWOD Project — July-2021 - September-2025

Project Description: Tavant Warranty on Demand (TWOD) is a warranty management solution designed to streamline warranty claims processing and enhance policy standardization. It helps dealerships and Original Equipment Manufacturers (OEMs) automate claims validation, reduce approval times,and improve customer satisfaction. TWOD also leverages AI for fraud detection, predictive maintenance, and warranty eligibility verification, making warranty management more efficient. Development on Tavant Warranty on Demand product (Twod). Twod is a next generation warranty management software solution with artificial intelligence and machine learning capabilities for higher customer satisfaction and greater return on investment

Responsibilities: 3.2 years of Experience in design and development of Salesforce application Working on Sales cloud as a developer and my day-to-day works involves Design and Developing some of the Salesforce functionalities such as Apex Triggers, workflows, custom objects, Flows. Always Communicating, flexible and adapt to new environments easily with willingness to learn new technologies

Technologies: Salesforce Development Apex classes and Triggers C Python HTML CSS Salesforce Lightning Batch Classes Asynchronous Apex Rest APIs Sales cloud Service Cloud Salesforce data Loader Data Structures SOQL SOSL SQL Rest Integration LWC

Industry: Automobile

• Solution workbench October-2021 - October-2024

Project Description: Accenture(Full time, Offsite) Project description: It is salesforce based global app Desingned to allow Accenture operations teams to operate their end to end deal/opportunity Solutioning.
Responsibilities: Experience in design and development of Salesforce application Working on Sales cloud as a developer and my day-to-day works involves Design and Developing some of the Salesforce functionalities such as Apex Triggers, workflows, custom objects, Flows. Always Communicating, flexible and adapt to new environments easily with willingness to learn new technologies
Technologies: Salesforce Development Apex classes and Triggers C Python HTML CSS Salesforce Lightning Batch Classes Asynchronous Apex Rest APIs Sales cloud Service Cloud Salesforce data Loader Data Structures SOQL SOSL SQL Rest Integration LWC
Industry: Banking

EMPLOYMENT HISTORY

• Senior Software Engineer October-2024 - September-2025

Description: Designed and implemented custom objects, Apex classes, triggers, and Lightning Web Components (LWC) to automate warranty claims validation, approval routing, and AI-based fraud detection processes. • Integrated Salesforce with third-party systems to enable real-time fraud analysis, predictive maintenance alerts, and warranty eligibility verification using REST APIs and external services • Maintained high code quality by ensuring 85%+ Apex test coverage and adhering to Salesforce governor limits and performance standards. • Develop using Apex, SOQL, and Lightning Web Components (LWC). Proficient in sandbox refreshes, user provisioning, role hierarchy & profile management, permission sets, and security controls

CERTIFICATION

• Salesforce Certified Platform App Builder by 2023

EDUCATION

• Bachelors degree in BE from JNTU 2017 - 2021

LANGUAGES

• English - advanced

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