K N P

Oracle sales cloud consultant, 3+ years experience
Bangalore, India
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Solid experience oracle in delivering Customer Experience Consulting, for premier International clients, Sales and Service, using technology as a Business enabler.

INDUSTRIES: Travel, Tobacco

TECHNICAL SKILLS

• Oracle Sales Cloud	2 years & 3 months
• CX sales cloud	2 years & 3 months
• Groovy	2 years & 3 months
• Oracle CPQ	2 years & 3 months
• Redwood	1 years & 3 months

PROJECT DETAILS

• Travelport, UK. July-2023 - September-2024

Project Description: Travelport Worldwide Ltd provides distribution, technology, payment solutions for the travel and tourism industry. It is the smallest, by revenue, of the top three global distribution systems after Amadeus IT Group and Sabre Corporation
Responsibilities: Data Migration from CRM OD to Oracle Sales Cloud for Accounts, Contacts, Leads, Opportunity, Activity, Products using new import management tool
Technologies: Oracle sales cloud
Industry: Travel

• Japan tobacco international April-2022 - June-2024

Project Description: JTI Japan Tobacco International is the international tobacco division of Japan Tobacco, A leading international tobacco product manufacturer. The company is headquartered in Geneva, Switzerland and sells its brands in one twenty countries.
Responsibilities: Configuration of Geography Data and Address Format Setup for two hundred countries
Technologies: Oracle sales cloud
Industry: Tobacco

EMPLOYMENT HISTORY

• Oracle sales cloud consultant April-2022 - June-2024

Description: Experience in delivering exceptional customer experience solutions for premier international clients. I excel in functional configuration, troubleshooting, and customization development, specifically using Oracle Sales Cloud and Engagement Cloud. With strong analytical and communication skills, I thrive in team environments and effectively address complex challenges in the technology realm.

EDUCATION

• Bachelors degree in Computer science from VTU 2011 - 2014

LANGUAGES

• English - advanced

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