Maurya P

Sr Salesforce Developer, 5+ years experience
Raebareli, India
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Salesforce Certified Developer with hands-on expertise in Apex, LWC, SOQL/SOSL, and declarative tools like Flows and Process Builder. Skilled in user management, security configurations, metadata deployment, and data migration. Experienced with Copado for streamlined CI/CD and release management. Proven track record across Sales Cloud, Service Cloud, Community Cloud, and Field Service Lightning. Strong communication and team collaboration skills, with a commitment to delivering scalable, high-quality Salesforce solutions.

INDUSTRIES: Customer Service, Data Center

TECHNICAL SKILLS

• Lightning Web Component	5 years
• Aura components	5 years
• RESTful	5 years
• COPADO	4 years
• Field Service Lighting	4 years

PROJECT DETAILS

• Salesforce Field Service Lightning — January-2024 - June-2024

Project Description: Implement Salesforce Field Service Lightning to streamline and automate service appointment scheduling, standardize field operations, and enhance technician productivity across multiple service territories.
Responsibilities: Gathered and analyzed requirements from business stakeholders. Proposed effective solutions aligned with business needs and system capabilities. Implemented and configured the solution to meet functional and technical requirements. Deployed the solution to production and ensured smooth transition and adoption.
Technologies: Salesforce FSL
Industry: Customer Service

• Salesforce Service Cloud Project — March-2023 - December-2023

Project Description: Salesforce Service Cloud implementation project for a client , focusing on optimizing customer support processes and enhancing overall service efficiency.
Responsibilities: Requirement Gathering. Provide the solution and implement it.
Technologies: Salesforce Service Cloud
Industry: Data Center

EMPLOYMENT HISTORY

• Sr Salesforce Developer — February-2023 - August-2025

Description: Participate in system design discussions and suggest improvements. Optimize performance, scalability, and reliability of applications. Ensure solutions align with architectural guidelines and business goals.

CERTIFICATION

• Agentforce Specialist by Salesforce	2024
• AI Associate by Salesforce	2024

• Salesforce Platform developer by Salesforce 2024

EDUCATION

• Bachelors degree in BCA from AKTU 2018 - 2021

LANGUAGES

• English - advanced

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