Jain T

Implementation Specialist, 11+ years experience
Agra, India
https://augmntx.com/profile/implementation-specialist-jain-t/axf26225

AugmntX
+91 9820045154 | hr@augmntx.com

Dynamic and results-driven hospitality and travel technology professional with over a decade of experience optimizing operational efficiencies, implementing cutting-edge CRS and PMS platforms. Proven track record in streamlining workflows, delivering tailored training programs, and driving revenue maximizing strategies that exceed organizational and client objectives. Adept at fostering strong client relationships, collaborating across cross-functional teams, and integrating innovative solutions to enhance service excellence and business growth.

INDUSTRIES: Hospitality

TECHNICAL SKILLS

• Client Relationship Management	10 years & 9 months
• Project Management	5 years
• SQL	2 years
• Agile Sprint Planning	1 years
• Global Experience	1 years

SOFT SKILLS

Communication, Teamwork, Time management, Critical thinking, Problem-solving, leadership, Hospitality Technology & Systems, Training & Professional Development, Mentorship, Strategic Operational Management

PROJECT DETAILS

• Regression Testing — March-2024 - September-2024

Project Description: Conducted regression testing and system optimization workshops for Stayntouch PMS
Responsibilities: Orchestrated the team to lead the effort for technical, functional and financial testing for each release
Technologies: regression testing
Industry: Hospitality

• Opera cloud Migration — July-2023 - March-2024

Project Description: Lead the migration for Whitbread hotels from their legacy system to Opera cloud PMS
Responsibilities: Lead the effort for training the team for functional and financial aspect of it. Also product training for stake holders from delivery side was taken care
Technologies: Opera cloud Migration
Industry: Hospitality

EMPLOYMENT HISTORY

• Implementation Specialist — September-2024 - March-2025

Description: • Led training sessions for hotel revenue teams and operational staff, ensuring seamless adoption of advanced hospitality technologies. • Developed customized learning programs for clients, enhancing efficiency in revenue management and digital transformation strategies. • Strengthened stakeholder collaboration by serving as a key advisor in system migrations and workflow integrations.

• Associate IT Consultant January-2022 - September-2024

ITC Infotech

Description: • Directed comprehensive training for 30+ colleagues in Opera Cloud system cutovers, ensuring smooth transitions. • Conducted global training initiatives, preparing hospitality professionals for advanced system deployments. • Led on-site deployments, providing hands-on learning experiences for hotel staff across multiple regions.

• Room Reservations and Revenue Management July-2014 - January-2022

Marriott and Hilton Hotel

Description: • Provided structured training on reservation workflows, increasing efficiency and accuracy across departments. • Mentored teams in revenue management strategies, leading to improved financial performance. • Developed operational best practices, ensuring sustainable business growth and professional development.• Conducted team training programs focused on hospitality systems adoption, revenue forecasting, and customer service excellence. • Improved staff knowledge in market-aligned pricing strategies and operational workflows. • Strengthened talent development through mentorship, leading to higher career advancement within the organization.

EDUCATION

• Bachelors degree in Hospitality from IHM Mumbai 2011 - 2014

LANGUAGES

• English - native

END OF DOCUMENT
This PDF is automatically generated by AugmntX on 20 Nov 2026
Profile URL:https://augmntx.com/profile/implementation-specialist-jain-t/axf26225