Sr QA Engineer N

Sr QA Engineer, 6+ years experience
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Detail-oriented QA professional with hands-on experience in manual and functional testing across web and mobile platforms. Skilled in validating complex user workflows, API integrations, and responsive UI behavior. Proven ability to ensure product quality in Agile environments by designing comprehensive test cases, identifying defects early, and collaborating closely with cross-functional teams to deliver stable, user-centric applications.

INDUSTRIES: BFSI, Service Business, Hospitality and Travel Booking

TECHNICAL SKILLS

• SOFTWARE TESTING	6 years & 2 months
• Java	5 years & 6 months
• Automation Testing	5 years & 6 months
• Web and Mobile Applications	5 years & 4 months
• Postman	5 years & 2 months
• jmeter	5 years & 6 months
• API Testing	5 years & 5 months
• TestNG	5 years & 2 months
• Linux	4 years & 5 months
• appium	4 years & 5 months
• Selenium WebDriver	4 years & 1 months
• Mantis	4 years & 2 months
• Zoho	3 years & 11 months
• Jira	2 years & 8 months

PROJECT DETAILS

• Funeral Planning System — February-2021 - October-2021

Project Description: The client was seeking a development partner that could build a custom, web-based system that meets the unique needs of their business. The client is looking to modernize the internal systems of Iowa Funeral Planning so that they can be more efficient in helping families. As of right now, the systems in place for storing, producing, and retrieving customer data/contracts are completely paper-based. The client would like to change this and move to a completely digital data system.

Responsibilities: Analyzed business requirements and created comprehensive test scenarios to validate core modules such as user roles, permissions, and document workflows. Performed functional, regression, and UI testing across various components including user management, form management, document management, and digital signatures. Verified data accuracy and flow within forms and documents across multiple user roles to ensure compliance with the client's operational workflows. Conducted end to end testing of audit logs and reporting features to maintain traceability and transparency in user actions. Coordinated closely with the development team to log, track, and validate defects while ensuring timely resolution and clean release cycles. Executed cross browser and responsive testing to confirm consistent performance across different devices and screen sizes. Validated integration with third party components for digital signing and document generation to ensure smooth interoperability and security compliance. Participated in Agile ceremonies such as sprint planning and daily stand ups to align quality assurance efforts with development timelines and product milestones.

Technologies: AngularJS, Dot Net Core, HTML / CSS

Industry: BFSI

• Waterpark App & Web January-2022 - May-2023

Project Description: KOKO Water Park, the centralized platform (Mobile App and Web) allowing property guests to conveniently book water parks for their use. This comprehensive solution streamlines the reservation process, allowing property employees to efficiently review water park requestsfrom the guests and provide their remarks. Upon submission of the reservation request, the guests receive confirmation via email from the property.

Responsibilities: Designed and executed test cases for mobile and web platforms, validating core modules including guest reservation, staff management, and confirmation workflows. Conducted functional, regression, and usability testing to ensure a seamless booking experience and real-time updates for guests and property staff. Verified staff-side functionality such as reviewing requests, adding remarks, and tracking maintenance notes with advanced search and filter options. Tested AWS SES integration to ensure reliable email delivery of booking confirmations and staff notifications. Validated QR code-based branding and theme customization, ensuring that personalized experiences are rendered correctly across different user types and property settings. Conducted real-time transaction validation to ensure system accuracy and up-to-date reservation status updates. Collaborated with developers and designers in Agile sprints to report bugs, ensure timely fixes, and enhance system stability before production deployments. Performed cross-device compatibility checks, focusing on user experience across Android, iOS, and various browsers.

Technologies: ASP.Net, AngularJS, Dot Net Core, Flutter, MySQL, PDF Sharp, AWS SES

Industry: Service Business

• Golf Cart App August-2023 - July-2024

Project Description: Koko Golf Cart Rental Solution is, premier mobile application designed to revolutionize the management of golf cart rentals. Tailored to meet the needs of both staff and visitors, this platform offers a suite of features and functionalities crafted to optimize efficiency, convenience, and overall customer satisfaction

Responsibilities: Developed and executed detailed test cases for mobile and web platforms covering cart reservation, assignment, and return workflows. Conducted end-to-end testing of real-time reservation status updates, cart handovers, and return condition validations using Firebase-based backend systems. Validated functionalities related to cart reassignment, visitor check-in/out, and staff remarks to ensure operational accuracy and a smooth user experience. Tested the integration of digital signature capture, confirmation screens, and QR code scanning for personalized visitor engagement. Performed functional, regression, and UI/UX testing to guarantee usability across devices and platforms. Verified system performance under concurrent usage scenarios and ensured accurate data sync between the mobile app and backend servers. Collaborated closely with developers during Agile sprints to report and retest defects, supporting rapid iteration cycles. Ensured proper rendering of PDF documents and email notifications via AWS SES, including branding and cart usage confirmations.

Technologies: ASP.Net, AngularJS, Dot Net Core, MySQL, PDF Sharp Library, Firebase, AWS SES

Industry: Service Business

• Hotel Maintenance Management September-2024 - February-2025

Project Description: This Application allows users to generate tickets, and users can manage the status at a predefined location.

Responsibilities: Created and executed test plans for modules, including ticket generation, status tracking, and preventive maintenance scheduling across web and mobile platforms. Validated role-based access for different user types, such as regular users, vendors, property managers, and corporate admins, to ensure secure and restricted feature access. Conducted functional, regression, and media testing to ensure seamless upload and playback of before/after images and videos with pinch zoom and video controls. Tested offline data synchronization using SQLite for scenarios with no internet connectivity, ensuring consistent data flow once reconnected. Verified the full lifecycle of maintenance and inspection tickets, from creation to status updates (Pending, Waiting, Completed, On Hold) and reassignment notifications. Ensured that punchlist inspections and preventive maintenance modules triggered automated ticket creation and sent real-time push notifications to assigned users. Validated report generation, PDF/Excel exports, and print functionalities for different ticket types from the admin panel. Participated in sprint meetings and collaborated with the development team to ensure smooth release cycles and high system stability across Android, iOS, and web environments.

Technologies: PHP, AngularJS, React Native, CodeIgniter, TypeScript, MySQL

Industry: Hospitality and Travel Booking

EMPLOYMENT HISTORY

• Sr. QA Engineer

Description: As part of the quality assurance process, I was actively involved in manually testing web-based applications to ensure functionality, usability, and data integrity across different modules. I used Postman to validate RESTful APIs by checking request-response accuracy, status codes, and data structure compliance. Working closely with developers throughout the software development lifecycle, I contributed to early identification of bugs and supported debugging efforts by participating in root cause analysis. I conducted functional, regression, and integration testing for applications like the Student Management System and Insurance Claim System. During Agile sprints, I attended planning meetings and daily stand-ups to align QA tasks with development goals. Additionally, I played a role in user acceptance testing (UAT), validating end-to-end business workflows and ensuring all deliverables met client expectations.

CERTIFICATION

• STQB® Certified Tester Foundation Level v4.0 by ISTQB 2024

EDUCATION

• Bachelors degree in IT from PDPU 2016 - 2020

LANGUAGES

• English - advanced

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