Patel P

Software Developer, 8+ years experience
Mumbai, India
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With 8 years of experience in software development, I have a strong background in Loan Originating System (LOS), Loan Management System (LMS), Supply Chain Finance (SCF), and Collection Management. I excel in production support and have successfully led teams. Proficient in SQL, Java, and PHP. Exceptional problem-solving and communication skills.

INDUSTRIES: Finance, Logistics

TECHNICAL SKILLS

• SQL	8 years
• Java	6 years
• PHP	4 years
• Jira	3 years
• Open Project	3 years

SOFT SKILLS

leadership, problem-solving, teamwork

PROJECT DETAILS

• Loan Origination System (LOS) Enhancement — February-2015 - May-2016

Project Description: Enhanced LOS to improve the loan origination process and customer experience.
Responsibilities: Managed L1 support tickets, collaborated with L2 team for advanced solutions, and ensured ticket resolution within SLA. Conducted thorough techno-functional analysis.
Technologies: Java, SQL
Industry: Finance

• Supply Chain Finance (SCF) Optimization — June-2016 - December-2017

Project Description: Optimized SCF processes to streamline supply chain financing operations.
Responsibilities: Led a team in developing automation solutions for SCF. Coordinated with L2 team for technical fixes and ensured successful project delivery.
Technologies: PHP, SQL
Industry: Logistics

EMPLOYMENT HISTORY

• Team Lead (Production Support) — January-2015 - Present

Description: Leading the production support team, ensuring efficient resolution of client tickets, and maintaining strong client communication. Expertise in managing high-pressure situations.

CERTIFICATION

• Advanced SQL Mastery by TechSkills Institute, Mumbai	2016
• Java Developer Certification by TechSkills Institute, Mumbai	2014

EDUCATION

• Bachelors degree in Computer Engineering from Mumbai Institute of Technology — 2008 - 2012

LANGUAGES

• English - advanced

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