Sharma A

Software Developer, 7+ years experience
Mumbai, India
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7 years of experience in software development with expertise in Loan Originating System (LOS), Loan Management System (LMS), Supply Chain Finance (SCF), and Collection Management. Experienced in production support and team management. Proficient in SQL, with additional skills in Java and PHP. Strong analytical and communication skills.

INDUSTRIES: Finance, Logistics

TECHNICAL SKILLS

• SQL	7 years
• Java	4 years
• PHP	3 years
• Jira	2 years
• Open Project	2 years

SOFT SKILLS

leadership, problem-solving

PROJECT DETAILS

• Loan Management System (LMS) April-2015 - July-2016

Project Description: Developed and maintained the LMS, a critical component of the loan processing system, ensuring smooth loan management operations.
Responsibilities: Handled L1 support tickets, coordinated with L2 team for solutions, and ensured timely ticket resolution. Monitored daily ticket logs and provided updates to reporting. Conducted techno-functional analysis.
Technologies: Java, SQL
Industry: Finance

• Supply Chain Finance (SCF) Automation August-2016 - December-2017

Project Description: Automated Supply Chain Finance processes to improve efficiency and accuracy.
Responsibilities: Led a team in developing and implementing automation solutions. Coordinated with L2 team for technical fixes and ensured timely project completion.
Technologies: PHP, SQL
Industry: Logistics

EMPLOYMENT HISTORY

• Team Lead (Production Support) March-2018 - Present

Description: Leading the production support team and ensuring efficient resolution of client tickets. Coordinating with L2 team for technical fixes and maintaining communication with clients.

CERTIFICATION

• SQL Mastery by TechSkills Institute, Mumbai 2019

EDUCATION

• Masters degree in Computer Science from Mumbai University 2010 - 2012

LANGUAGES

• English - intermediate

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