Nakka V

Lead Salesforce Developer, 8+ years experience
Hyderabad, India
https://augmntx.com/profile/lead-salesforce-developer-nakka-v/axo23822

AugmntX
+91 9820045154 | hr@augmntx.com

Salesforce expert with 8 years of experience in implementing, customizing, and optimizing CRM solutions. Proficient in process automation, solution design, and seamless integrations to drive operational efficiency. Skilled in stakeholder management, user training, and leveraging Salesforce to maximize ROI.

INDUSTRIES: Automobile, Healthcare

TECHNICAL SKILLS

• Apex Triggers	6 years
• Apex Class	6 years
• Salesforce Automation	5 years
• Lightning Web Component	2 years & 5 months
• JavaScript	2 years & 5 months

SOFT SKILLS

Problem-solving, Time management, Communication

PROJECT DETAILS

• Salesforce CPQ Consultant — June-2024 - March-2025

Project Description: Provided L2 support, diagnosing and resolving complex Salesforce CPQ issues to ensure system stability and efficiency
Responsibilities: Designed and implemented enhancements using declarative tools (Flows) and Salesforce configurations to optimize business processes. Identified opportunities for process improvement and system optimization, delivering scalable and efficient Salesforce solutions. Managed end-to-end deployments using COPADO, ensuring seamless release management and minimal system downtime.
Technologies: Salesforce,Copado
Industry: Automobile

• Salesforce Lightning Consultant — November-2023 - June-2024

Project Description: Collaborated with stakeholders for business requirements gathering, solution design, and high-quality implementation. Designed and developed complex functionalities using Apex, Triggers, asynchronous classes, and Lightning components.
Responsibilities: Built Case Management SLA automation using batch classes, ensuring compliance with business hour specifications. Developed custom reports and dashboards for enhanced data visualization and decision-making. Implemented Omni Channel routing for optimized case distribution. Worked on Salesforce Health Cloud, focusing on Clinical workflows, Care Team productivity, Provider & Payer Management, and Health Cloud Business APIs to streamlining healthcare operations. Utilized declarative tools like Flows and Workflows to implement code-free solutions and optimize existing code. Managed deployment activities using Gearset, VS Code, and Git for seamless release management.
Technologies: Salesforce , Apex, Triggers
Industry: Healthcare

EMPLOYMENT HISTORY

• Salesforce Developer — January-2020 - March-2025

Description: Engineered scalable and optimized solutions using Apex, Triggers, asynchronous processing, and Lightning Web Components (LWC) to enhance system performance and user experience

EDUCATION

• Bachelors degree in EEE from Andhra University 2010 - 2014

LANGUAGES

• English - advanced

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