Patel I

Senior QA, 8+ years experience
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With over 9 years of experience as a Senior QA Engineer, I have expertise in both manual and automation testing using tools like Cypress and Selenium WebDriver. I have worked across diverse infrastructures, including Client-Server applications, Web applications, Mobile applications, and SAP Business One Add-ons. I am proficient in developing and executing automated test scripts, integrating them into CI/CD pipelines to increase test coverage and efficiency. I have extensive experience in test planning, test strategy development, and managing defect reporting and risk analysis. I specialize in System Testing, Regression Testing, Functional Testing, Feature Testing, Compatibility Testing, and Impact Analysis. My ability to analyze business requirements and functional design specifications ensures that the developed solutions meet client expectations and business needs. In addition to my technical expertise, I have played a key role in test scenario creation, effort estimation, and the development of test cases with detailed test estimations. I thrive in both independent and collaborative environments, working closely with development teams to deliver high-quality software and meet project timelines.

INDUSTRIES: Ecommerce, Event Management, Healthcare, Supply Chain Management, Manufacturing

TECHNICAL SKILLS

• Functional testing	8 years
• Manual Testing	8 years
• System Testing	8 years
• Integration Testing	8 years
• User Acceptance Testing	8 years
• Automation Testing	6 years
• Selenium WebDriver	5 years
• Cypress	5 years

SOFT SKILLS

Teamwork, Communication, Time management, Problem-solving

PROJECT DETAILS

• Ecommerce Payment Domain

Project Description: ECommerce Paymen INtegration Gateway, Allow products to use payment gateway with all support and log management.

Responsibilities: Acted as an Agile team member, participating in sprint planning, retrospectives, and client status calls to ensure alignment with project goals and timelines. Created, executed, and modified test cases based on the sprint and iteration plans, ensuring comprehensive coverage of new features and integration points. Contributed to requirement documentation preparation, collaborating with stakeholders to define functional and technical specifications. Performed effort estimation planning to allocate resources and time effectively, ensuring the successful completion of tasks within sprint deadlines. Developed and executed automated test scripts, including API testing using Postman, to validate the functionality and performance of payment gateway integrations. Prepared suggestion documents to improve system quality, proposing enhancements based on test results, performance metrics, and industry best practices. Ensured high-quality, error-free transactions by conducting rigorous testing, logging, and troubleshooting, enhancing the overall reliability of the payment gateway.

Technologies: Testing

Industry: Ecommerce

• Zeus

Project Description: Event Management Product, Product allows users to book the events for the different available places for various occasions and the application gives some unique features with suggestion based on the requirement.

Responsibilities: Led black-box testing to validate application functionality, ensuring compliance with business requirements and user expectations. Actively coordinated and participated in daily scrums, backlog refinement, sprint planning, sprint reviews, and retrospectives to ensure alignment with team goals and project timelines. Conducted comprehensive Salesforce testing within the application, validating integrations, workflows, and custom functionalities. Performed functional testing, system testing, data testing, API testing, and regression testing to ensure the stability and reliability of new releases and system updates. Set up and configured the test environment, including the preparation of relevant test data for accurate testing scenarios. Involved in integration testing of third-party tools like DocuSign, Salesforce, and cloud-based services (AWS, S3, Lambda) to ensure smooth interoperability between systems. Created and managed detailed test cases in TestRail, tracking test results, defects, and continuous improvements in the testing process. Ensured the overall quality of the system through meticulous testing, issue identification, and collaboration with developers to resolve defects efficiently.

Technologies: Testing

Industry: Event Management

• Digital Health Device

Project Description: Health Data Analytics and Integration Product, Device captures human data and apply the analytical rule on gathered data to find the result for the end user.

Responsibilities: Responsible for the execution of the project, ensuring timely and quality deliverables in alignment with project goals and client expectations. Set up the test environment and prepared test data, ensuring all configurations were ready for successful testing phases. Prepared patch data for Release Candidate (RC) to validate bug fixes and ensure the integrity of the release before final deployment. Managed and sent the Daily Status Report (DSR) to clients, keeping them informed on the progress, current issues, and milestones. Acted as a liaison between the development team and the testing team to analyze, troubleshoot, and resolve defects promptly. Led defect verification, ensuring that issues identified in earlier testing stages were fixed and verified thoroughly. Coordinated with developers and testers at various stages of the application life cycle, including configuration, testing, and support phases, to ensure smooth collaboration and issue resolution. Involved in defect tracking and reporting, identifying root causes, documenting issues, and working with the team to ensure defects were resolved effectively and efficiently.

Technologies: Testing

Industry: Healthcare

• Transport Network Domain

Project Description: Transport network and Supply Chain Solution, Product visualize the Transport vehicles with their tracking and business solutions with Supply management.

Responsibilities: Gathered requirements from clients through verbal communication and translated them into detailed requirement documents, ensuring clear understanding and alignment with business needs. Created test plans and test cases based on the gathered requirements, ensuring comprehensive test coverage for all functionalities. Performed functional specifications system testing, validating that the system met the defined requirements and business processes. Prepared bug reports, documenting defects and issues found during testing, providing clear reproduction steps and impact analysis for the development team. Conducted API testing using Postman, ensuring that API integrations were functioning as expected and met performance standards. Prepared and submitted suggestion documents to enhance system quality, proposing improvements based on testing insights, industry best practices, and client feedback.

Technologies: Testing

Industry: Supply Chain Management

• SAP B1 Addon

Project Description: Confidential, Candidate can not share the information of Project as per the agreement with Rapid Data Labs

Responsibilities: Responsible for Testing the entire end to end Business Processes related settings. Reviewed the Business and functional requirement documents and identified Test scenarios. Working closely with SAP Configuration Team to create manual test scripts, scenarios, test data and test conditions in Quality Center. Functional responsibilities included performing Smoke Testing, Unit Testing, Load and Stress Testing, System testing, Usability testing, Security testing, Integration testing(SAP to SAP and SAP to Non SAP), Performance testing and Regression Testing. Involved in testing of Add on Testing, Utility Testing, SAP To Non SAP Testing Involved in testing of Sales A/R, Purchasing - A/P, Production, Inventory module of SAP B1 Add on Testing in HANA and SQL both. Prepare Test Data, Make QC Release Note and Prepare Error Log file. Communicated status, issues, and impacts with team, team leadership, and client. Tested and documented the SAP configuration, and accounted for the quality of functional design.

Technologies: Testing

Industry: Manufacturing

EMPLOYMENT HISTORY

• Senior QA

Description: • Associated as an Agile team member • Sprint planning, Retrospective, Client status call. • Creating/Executing/Modifying Test cases as per the sprint and iteration planned • Requirement documentation preparation and effort estimation planning • Preparing suggestion documents to improve the quality. • API testing using Postman

EDUCATION

• Bachelors degree in Engineering in Information Technology from GTU 2009 - 2013

LANGUAGES

• English - native

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