Kumar S R S

Salesforce Developer, 3+ years experience
Thanjavur, India
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I have 3 years of professional IT experience in Salesforce.com development and administration: certified Salesforce PD1, Salesforce Admin, Salesforce AI Associate, and Salesforce Certified Associate.

INDUSTRIES: Finance, CRM

TECHNICAL SKILLS

• Salesforce Admin	3 years
• Salesforce CRM	3 years
• Salesforce DB	3 years
• Salesforce	3 years
• Salesforce Development	3 years

PROJECT DETAILS

• Sakthi Finance March-2023 - March-2024

Project Description: Loan Origination System, using Salesforce.com and lightning platform plus license. Finance is a leading finance services firm. As part of the vehicle finance business, implementing its unified Loan Origination System on Salesforce.com, and using the Sales cloud has been categorized to meet their several lines of business needs. The project objective is to implement the digitized loan origination system with process refinement. Salesforce.com was chosen to take advantage of the platform and customize a few of the features as per the requirement and create the lightning Web Component for some automation.
Responsibilities: Participated in requirement elicitation sessions with the stakeholders and understood the user stories documented in Jira. Provided inputs around the technical requirements and efforts required to the Scrum Master. Worked on the solution approach and participated in the design review with the Tech leads. Documented the technical and the design approach of the Project and maintained them in SharePoint. The solution involves Batch Apex to fetch data from the HRMS system and platform event for bulk data insertion. Created necessary custom objects, and fields, with various record types for the masters, and to capture the records in the transient object. Used SOQL Queries efficiently in the Codes to extract insert or update the master records. Written Batch Apex to fetch records from HRMS Rest API using HTTP callout processed them in the application and created or updated records as per the set condition. Built logic to arrive at application-specific designation and function of each employee, against their HRMS values and stored in the transient object.
Technologies: Salesforce
Industry: Finance

• Charge Point April-2021 - March-2023

Project Description: Automation of User creation and license activation, using Salesforce.com and lightning platform plus license HRMS system is the source of the system for maintaining employee detail using Community Cloud. It contains their department, designation, function, reporting manager, and other information. This project aims to create users automatically on Salesforce.com provision platform licenses and activate them for an employee deemed to be on the Salesforce application. Also, to check for daily updates in the HRMS system, update the user profile automatically, and freeze or deactivate the employees licenses who have resigned. The outcome of this project eliminated the effort required by the admin team for the manual user creation deactivation, and the process is automated in line with the organization user management requirements.

Responsibilities: Participated in requirement elicitation sessions with the business team and understood the User stories documented in Jira, and associated wireframes. Provided inputs around the technical requirements and efforts required to the Scrum Master. Worked on the solution approach and participated in the design review with the Techleads. Documented the technical and the design approach of the Project and maintained them in SharePoint. Salesforce Configurations across a few of the Standard objects like Accounts, Contacts, etc. Implementation of Custom Objects as per the requirements and as per the governor's limits. Designed and developed various Visualforce Pages, Apex Classes, Controller Classes, Extensions, and Apex Triggers for functional needs in the applications. Designed Reports and worked with Business users to make them understand the functioning of Reports better.

Technologies: Salesforce

Industry: CRM

EMPLOYMENT HISTORY

• Salesforce Developer March-2023 - March-2024

Description: Good Knowledge of the Configuration of various Salesforce.com Standard objects like Accounts, Contacts, Opportunities, Products, Cases Leads, and Custom Objects. Experience in data loader, Workbench and bulk API with good working knowledge in SOQL. Hands-on experience in developing LWC Pages and Dynamic LWC. To fetch data with set conditions, schedule them with Apex Scheduler. Automated business processes using Lightning Flows for automated alerts, field updates, and email generation according to application requirements. Experience configuring users, profiles, roles, and permissions toward business requirements. Good knowledge of understanding OWD and Implemented security and sharing rules at object, field, and record levels for different users at different levels of organization. Hands-on experience with Experience Cloud, Service Cloud and Sales Cloud. Involved in design development test and implementation phases of SDLC and agile development with a focus on object-oriented programming.

CERTIFICATION

• Salesforce Certified AI Associate by Salesforce 2024
• Salesforce Certified Associate by Salesforce 2023
• Salesforce Certified Administrator by Salesforce 2022
• Salesforce Certified Platform Developer I by Salesforce 2022

EDUCATION

• Bachelors degree in Mechatronics from Anna University 2012 - 2015

LANGUAGES

• English - advanced

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