Bhanapure R

Salesforce Developer, 3+ years experience
Pune City, India
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3.3 years of experience in Salesforce Customisation and Configuration includes Lightning Component Framework, LWC, Apex, Sales Cloud, Service cloud , Data management, security, and modelling, Debug log, Trigger, Asynchronous process

INDUSTRIES: Pharmaceutical, Cloud Services

TECHNICAL SKILLS

• Apex	3 years & 3 months
• JavaScript	3 years & 3 months
• SQL	3 years & 2 months
• Salesforce Admin	3 years & 3 months
• LWC	2 years & 1 months

PROJECT DETAILS

• Biotech — April-2021 - October-2024

Project Description: Such software for biotech is built to streamline operations, optimize data handling and uphold standards. Our ERP solutions combine various business functions, such as managing inventory, handling procurement, planning production and generating reports, all aimed at ensuring operations and heightened efficiency

Responsibilities: Interacted with business users for analysis, requirements gathering and development. Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com. Maintained the Salesforce platform by monitoring support ticket, User issue and employee workflow. Performed QA testing after Critical Updates to transition customer data smoothly to retain performance and usability of Salesforce. Created and maintained user profile, workflows,report and dashboard. Ensured Data integrity through appropriate use of de-duping ,loading and exporting tools for bulk data using Data loader ,Import Wizard. Managed ongoing support requests and administrative needs of users.

Technologies: salesforce

Industry: Pharmaceutical

• Nir mal Bang — April-2021 - July-2022

Project Description: The objective of this project is primarily focused on the Service Cloud. Established SFDC as a CRM tool for Sales and service Departments directly supports their efforts to streamline their processes. We use various standard features of Salesforce like lead Management, case management and ensure quick solutions to customer as well as business growth. Leveraging to implement customer immersed portals that have the capacity to provide direct communication with Client, query real-time customer account information, track customer interactions and the actions employed to resolve the customer issues, and be able to report on the results of their efforts

Responsibilities: Interacted with business users for analysis, requirements gathering and development. Perform analysis of technical and business requirements. Developing Lightning Web Component and coordinating development for lighting web components at GUI level. Experience in Configuration, Lightning and support experience with Salesforce platform. Created various Roles, profile page layout, Audit trail and configured the permission based on the hierarchy requirement of the organization. Responsible for the setting up of field level security

Technologies: salesforce

Industry: Cloud Services

EMPLOYMENT HISTORY

• Salesforce Developer April-2021 - October-2024

Description: 3.3 years of experience in Salesforce Customization and Configuration includes Lightning Component Framework, LWC, Apex, Sales Cloud, Service cloud , Data management, security, and modelling, Debug log, Trigger, Asynchronous process and Testing apex.

EDUCATION

• Bachelors degree in IT from Pune University 2014 - 2018

LANGUAGES

• English - advanced

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