Tripathi S

Salesforce Developer, 3+ years experience
Noida, India
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Certified and experienced Salesforce Developer with proven expertise in designing and implementing custom configurations to align Salesforce solutions with business objectives. Eager to explore new opportunities and continuously expand my knowledge, I seek to advance my career as a Senior Salesforce Developer.

INDUSTRIES: Cinema

TECHNICAL SKILLS

• Apex Triggers	3 years
• Batch apex	3 years
• Asynchronous apex	3 years
• Lightning Web Component	1 years & 5 months
• integration	1 years & 2 months

SOFT SKILLS

Decision maker

PROJECT DETAILS

• True up opportunities — February-2024 - November-2024

Project Description: Lazy sales representative is not creating opportunities in Salesforce. This project tends to sync all order and automate creating opportunity so show up accurate forecast data.
Responsibilities: I have created apex triggers, LWC and future methods to automate creating opportunity. And true up data on forecast also i have created complex logic to match synced order with existing opportunity.
Technologies: Salesforce
Industry: Cinema

• Asset and order sync — January-2023 - January-2024

Project Description: Service reps was struggling to have asset data in salesforce . As we panned to implement service level agreement for support rep to filter cases.
Responsibilities: In this project, i have designed field mapping structure to map salesforce field with external system. We also created lightning web component to show this data and created automation to link records with correct lookup using external ids. This project also includes configuration setting as well.
Technologies: Salesforce
Industry: Cinema

EMPLOYMENT HISTORY

• Salesforce Developer March-2022 - November-2024

Description: Optimized sales pipeline configuration and automated critical sales workflows through Apex triggers, formula fields, Batch Apex, LWC, and scheduled Salesforce Flows. Enhanced lead management, allowing sales reps to concentrate on deal closure. Built an Aura component to generate dynamic Quote PDFs based on quote records. ○ Automated Case Management for Support: Designed and deployed an automated case management system that assigns cases to the correct agents using Apex triggers, Scheduled Apex, Aura components, and Batch Apex. Developed LWC for a help center website and streamlined the bulk creation of RMA line items, enhancing support efficiency and case management. ○ Seamless Third-Party Integration: Integrated Salesforce with Xtuple to synchronize asset and account records through REST API callouts, efficiently handling JSON responses via data wrapper classes. Logged results in custom integration log objects to ensure reliable data synchronization between systems. Integrated Google Sheets with Salesforce to enable the bulk creation of opportunities and line items via a custom REST API.

CERTIFICATION

- Salesforce PD1 by Salesforce 2023
- Salesforce administrator by Salesforce 2022

EDUCATION

- Bachelors degree in Computer science from AKTU 2018 - 2022

LANGUAGES

- English - native

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