Yarama S

Salesforce Developer, 3+ years experience
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A Salesforce Developer designs and customizes applications using the Salesforce platform, including Apex, Visualforce, and Lightning components. They integrate third-party apps, optimize workflows, and ensure the scalability and security of cloud-based solutions like Sales Cloud and Service Cloud.

INDUSTRIES: Community, Education, Consumer Goods and Services

TECHNICAL SKILLS

• Salesforce Admin	3 years & 2 months
• Apex	3 years & 2 months
• Rest API	3 years & 2 months
• Apex Triggers	3 years
• Lightning Web Component	2 years

PROJECT DETAILS

• DFE Pharma — May-2024 - September-2024

Project Description: This project's primary aim is to construct a customer portal for DFE Pharma, geared towards enhancing the overall customer experience. The portal will facilitate seamless collaboration through a self-service platform, streamlining the customer journey across various aspects such as marketing, order processing, order status tracking, FAQ access, knowledge articles, and handling service and technical requests. By providing customers with a simplified interface, this portal is designed to make interactions with DFE more efficient, ultimately contributing to a reduction in operational costs.
Responsibilities: Developed Lightning Web Components (LWC) for a login portal and order management features, enhancing user experience and accessibility. Implemented REST API integration to facilitate seamless data exchange between Salesforce and external systems Integrated Salesforce with a portal for bidirectional data ftos, improving synchronization and overall operational efficiency. Collaborated with cross-functional teams to optimize processes, enhance security protocols, and deliver user training for effective system utilization
Technologies: Admin,Apex,Rest API Integration,LWC
Industry: Community

• Manipal Education America — December-2023 - July-2024

Project Description: Integration with students portal and to track end to end of student in Salesforce
Responsibilities: Integrated Salesforce with a portal for bidirectional data exchange Enhanced process efficiency by streamiining updates and integrating front-end data into Salesforce Improved data integration, wading ding to to faster faster procedures procedures and reduced processing tim Increased overall productivity for the customer through optimized workflows. Ensured data accuracy and consistency across systems for better decision-making. Collaborated with stakeholders to align project goats and deliver successful outcomes
Technologies: Apex,Rest API Integration.
Industry: Education

• Dairy Day

Project Description: The objective of this project is to develop a comprehensive management platform for Dairy Day's freezer assets and marketing collateral. The platform aims to streamline the entire lifecycle of assets, from requisition and allocation to deployment, service, maintenance, and disposal. By integrating with existing systems like DMS, SFA, and SAP, and leveraging automated workflows, the platform will enhance operational efficiency, optimize resource allocation, and provide realtime visibility into inventory and asset management. Additionally, the platform will facilitate effective contract management, vendor communication, and customer support while delivering robust reporting capabilities to inform strategic decisions and improve overall business performance

Responsibilities: Integration with Sap , Creating Custom object and fields, Approval processing

Technologies: Rest API Integration,Admin,Apex

Industry: Consumer Goods and Services

EMPLOYMENT HISTORY

• Salesforce Developer

Description: As a Salesforce Developer designs, customizes, and implements solutions using Salesforce tools like Apex, Lightning Web Components, and APIs. They manage integrations, data migrations, and optimize workflows to meet business needs.

CERTIFICATION

• Salesforce Administrator by Salesforce 2024

• Salesforce Certified Associate by Salesforce 2023

EDUCATION

• Bachelors degree in CSE from Presidency University 2017 - 2021

LANGUAGES

• English - advanced

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