Vaish D

D365 Lead Technical Consultant, 11+ years experience
Ahmedabad, Gujarat, India
https://augmntx.com/profile/d365-lead-technical-consultant-vaish-d/axo21896

AugmntX
+91 9820045154 | hr@augmntx.com

Dynamic and results-driven Microsoft Dynamics CRM Specialist with over 10+ years of experience in enterprise solutions across various versions of Microsoft Dot Net environments. Possessing a solid foundation with over 12 years of expertise in web application development, I specialize in designing, developing, and implementing client-server applications.

INDUSTRIES: Construction, Healthcare, Medical, Banking and Finance

TECHNICAL SKILLS

• C#	10 years
• JavaScript	10 years
• Dynamic 365	10 years
• Asp.Net	10 years
• Web API	10 years
• WebHooks	10 years

SOFT SKILLS

Critical thinking, Communication, Problem-solving, Decision Making, Conceptual Skills

PROJECT DETAILS

• Master Builders Asso of Victoria

Project Description: Master Builders is based in Victoria, Australia, representing employers in the building and construction industry. They provide their members a range of services and support, including advocacy, training, legal assistance, and industry information. They play a significant role in shaping policy, promoting best practices, and supporting the growth and development of the construction sector in Victoria. The CRM system can integrate with existing and future systems easily and cost-effectively.
Responsibilities: Dynamic 365 CRM Customizations, Plugins & Custom Workflows. Report using Fetch XML SSRS, Power BI Finance Reports. Using Tool Export2Excel, Report to PDF, Click Dimension. Web API to integrate CRM with other system (i.e. Finance, Portal), hosted on AZURE. SSIS used for Data Integration & extracting huge data by using Kingsway soft Tool. Custom Dialog box with user input and functionality. Canvas app as a dialogue box. Customized Auto Numbering feature. Security Roles PayPal Integration.
Technologies: Dynamic 365 CRM
Industry: Construction

• West Coast University

Project Description: West Coast University offers online and campus-based nursing, healthcare and business programs with campus located in Los Angeles, Ontario, Dallas ,Miami ,Orange County. CRM is using to manage Students, Follow-up enquiries, campus , Programs, Externship, Placements & Dealing with Marketing & campaigns.
Responsibilities: D-365 CRM Development & Support. Report using Sql Server Queries SSRS. Performance Tuning of SqL Server Queries. Console Scheduler Jobs for monitoring Wonderlic Test Integration with CRM. Custom Dialog box with user input and functionality. Customized Auto Numbering feature. Security Roles Bing Map API for distance calculation Dev Ops source code management tool.
Technologies: Dynamic 365 CRM
Industry: Healthcare

• NotalVision

Project Description: Notal Vision, makers of ForeseeHome, the medical device professionals determined to reduce vision loss associated with age-related macular degeneration (AMD). CRM system is used to manage devices, Patients , clinic and delivery of devices to patient.
Responsibilities: Power BI dashboard Visualizations like Bar Charts, Line Charts, Graphs, and Pie Charts. Web API ,Jquery, javascript Windows scheduler to sync data with Portal & other system. Security Roles. Scribe data integration from salesforce to MS CRM.
Technologies: Dynamic 365 CRM
Industry: Medical

• TBank (Bank Of Thailand)

Project Description: TBank (Bank Of Thailand) & SEB Bank(Siam Commercial Bank), banking Product Solutions.
Responsibilities: Integration with different existing system (AS400, Web Applications, IDM SSO) with USD. Understand business process, needs, vision, and presenting them a solution around CRM. Created Plug-ins and Workflow Activities for several scenarios. Customized CRM environment according to the business needs. Provide integration architecture, updates to the Engagement Manager. Presenting the enterprise design document to technical team and the business users. Prepare Technical requirement document based on business process. Developed SSRS Reports. Conducted Technical Training to the Core IT Team. Provide Remote support.
Technologies: Dynamic 365 CRM, SSRS
Industry: Banking and Finance

EMPLOYMENT HISTORY

• D365 Lead Technical Consultant

Description: • Dynamic 365 CRM Customizations, Plugins & Custom Workflows. • Report using Sql Server Queries SSRS. • Performance Tuning of SqL Server Queries. • Console Scheduler Jobs for monitoring • Wonderlic Test Integration with CRM. • Custom Dialog box with user input and functionality.

EDUCATION

• Masters degree in Computer Applications from UPTU 2007 - 2010

LANGUAGES

• English - advanced

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