Panda O

IMS DBA Developer, 13+ years experience
Bangalore , India
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Seeking a respectable position in a well-established IT Company that offers professional growth and ample opportunities to learn and enrich my competencies giving continued significant contribution towards realizing the organizations goal.

INDUSTRIES: Finance, Healthcare

TECHNICAL SKILLS

• IMS DB	9 years
• COBOL	9 years
• IMS DC	9 years
• JCL	9 years
• VSAM	8 years

SOFT SKILLS

Team Spirit, Critical thinking, Stakeholder management

PROJECT DETAILS

• Central Expense Processing System July-2021 - June-2024

Project Description: CEPS (Central expense Processing System) is the backend of CONCUR system. Main function of CEPS are process the expense reports process thru CONCUR, Reimburse/Pay the involved parties (AMEX, Employee, Cash Advance), Manage employee access to concur front end (Add new user , disable separated ones etc)

Responsibilities: Supporting production environment independently Developing and maintaining using IMS DB DC COBOL DB2 applications based on business requirements Conducted code reviews mentored and promoted best practices for mainframe development Developing batch processing programs to perform bulk data processing tasks such as data loading updates and reporting from IMS databases Creating and maintaining technical documentation including design documents program specifications and operational procedures related to IMS DBDC applications Providing production support troubleshooting and resolution of issues related to IMS DC applications Build the new JCLs Procedures and amendments for old JCLs Procedures jobs Batch stream stabilization Root cause analysis for the batch incidents Applying permanent fixes Retrofit implementation Resolving batch abends Monitoring and tracking the applications as per the schedule run Working on ABEND resolutions as a part of day to day activity Analyzing COBOL program to fix the Jira Service ticket. Add,Delete or change job scheduling in OPC. Analyzed the logic from the current batch jobs to find out the root cause of the issue reported through Jira Coordinate onsite and offshore team to get regular status closed and pending items with proper update.

Technologies: COBOL,JCL,DB2,OPC,IMS DB

Industry: Finance

• Camp hill PST Production support July-2016 - June-2024

Project Description: Blue cross or Blue shield of Arizona, Blue cross or Blue shield of Massachusetts(Claims RTMS), Blue cross Blue shield of California, Massachusetts Corporate Systems, Blue cross/Blue shield of Wellmark Claims, NASCO MetaVance . Blue Cross or Blue Cross Blue Shield licensee in 14 states in USA which offer a broad range of medical and specialty products for the American citizens

Responsibilities: Supporting production environment independently Monitoring the batch as well as online systems and working on SLAs Handling and fixing batch failures immediately Working on Incidents or service requests raised for various production defects adhoc activities from clients Pro-active approach and initiative to resolve problems and working with less supervision and direction Tracking the checklists ,process documents , alerts Performing root cause analysis for critical events and proactively monitor applications systems to identify issues Working with immediate response to the emails request alerts to produce effective and quality Schedule new jobs in CA7 as per the request from Development team Scheduling Holiday cycle Add Delete or change job scheduling in CA7 Rescheduling promotion jobs Reloading a cycle if current cycle is incorrect. Schedule dataset triggered jobs. Adding one timer to CA7 Scheduling additional test Cycle

Technologies: JCL,DB2,VSAM,COBOL,CA7,CAVIEW,PSI,IMS DB/DC

Industry: Healthcare

EMPLOYMENT HISTORY

• Senior IMS DB Developer July-2021 - June-2024

Description: Involving in a team & daily checking the tickets assigned and resolve the tickets depends on the Priority levels within the SLA. Experience in Installing, Configuring, Monitoring and troubleshooting SQL Server 2008,2012 ,2014,2016,2017. Take cares in troubleshooting and resolving database Integrity Issues, Performance Issues, Blocking and Deadlocking Issues, Log Shipping Issues, Connectivity Issues, Security Issues Take cares Performance Tuning and Optimization (PTO), using Performance Monitor, SQL Profiler and other related monitoring and troubleshooting tools detect and troubleshoot SQL Server related CPU, Memory, I/O, Disk Space and other resource contention Responsible fore on backups, restores, recovery models, database shrink operation, DBCC commands, Database Mirroring Responsible for High Availability (HA) and Disaster Recovery (DR) options for MSSQL Server such Replication, Failover Clustering, Always on High availability Take care how indexes, index management, integrity checks, statistics work, how indexes are stored, how they can be created and managed effectively Knowledge of SQL Server tools (Profiler, SSMS, Configuration Manager, Perfmon, DMV's, system procs) Working Knowledge of third-party tools like LightSpeed, Commvault Installation & configuration of SQL Server 2008/2008 R2/2012/2014/2016 standalone and Cluster environment (Active-Active \Active -Passive)

EDUCATION

• Bachelors degree in Computer science from Biju Pattnaik Technical University 2001 - 2005

LANGUAGES

• English - advanced

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