Ziaurrehman Ansari M

Senior Software Engineer, 8+ years experience
Mumbai, India
https://augmntx.com/profile/senior-software-engineer-ziaurrehman-ansari-m/axo17078

AugmntX
+91 9820045154 | hr@augmntx.com

- 8+ years of experience in Dynamics CRM Sales and Field Service Modules. Have been solely responsible for migrating Resco based Field Service App to Dynamics 365 Field Service App (PowerApps).

INDUSTRIES: Security Systems, Travel, Enterprise Software, Ecommerce

TECHNICAL SKILLS

• C#	8 years & 8 months
• CRM Rest Builder	8 years & 8 months
• Level Up for Dynamics 365	8 years & 8 months
• Dynamics 365 Power Pane	8 years & 8 months
• XRMToolbox	8 years & 8 months
• VisualStudio	8 years & 8 months
• JavaScript	8 years & 8 months
• MS Dynamics 365 CE Online	8 years & 8 months
• SQLServer	6 years
• Typescript	3 years
• Kingswaysoft	2 years

SOFT SKILLS

communication, leadership

PROJECT DETAILS

• Chubb F&S 2016 - Present

Project Description: Chubb Fire & Security offers high quality service, and innovative, technology-enabled solutions for business and home.
Responsibilities: - Involved in design and development of new enhancements. - Writing Plugins & workflows, Action, JavaScript events, SSRS reports, MS Flows, etc. - Migration of Resco based Field Service - Mobile App to Dynamics 365 PowerApps - Field Service App. - Support maintenance work and bug fixing.
Technologies: MS Dynamics 365 CE Online, JS, C#
Industry: Security Systems

• Visa Facilitation Services 2014 - 2016

Project Description: VFS is an outsourcing and technology services company that serves governments and diplomatic missions worldwide.The company manages visa and passport issuance-related administrative and non-discretionary tasks for its client governments. The application aims to accept and process visa application for people travelling worldwide.
Responsibilities: - Involved in development of new enhancements. - Writing Plugins & workflows, Action, JavaScript events, SSRS reports etc. - Change Request implementation / L3 - support maintenance work and bug fixing.
Technologies: MS CRM 2013 On-premise, JS, C#
Industry: Travel

• e-CRM Integration Client

Project Description: The application is used for data integration between CRM and ERP System. Sync of data like Customers, Contact, Credit Limit of Customer, Revenue of 5 years, Models/Equipment, Configurations and Quotes.
Responsibilities: - Involved in design and development of new enhancements. - Writing Plugins & workflows - Support maintenance work and bug fixing
Technologies: ASP.Net, Baan Interface, MS CRM 2015 , 2016 On-premise, C#, HTML
Industry: Enterprise Software

• e-Quote Configurator

Project Description: The custom application developed to quote equipment in CRM. Equipment and its configuration (associated attachments, options and warranties) are pulled from CRM from ERP and then quote is sent back to ERP for creating Sales Agreement.
Responsibilities: - Involved in design and development of new enhancements. - Created workflows in CRM to trigger emails to manager once a salesperson/manager creates or updates a quote. Support maintenance work and bug fixing.
Technologies: ASP.Net, MS CRM 2016, : C#, HTML, Javascript, SQL Server
Industry: Enterprise Software

• ePortal(e-Commerce Web Application)

Project Description: The portal provides an intuitive and user friendly interface for searching parts, viewing part prices, warehouse inventory and so on. The product aimed at managing the B2C, B2B & online Parts system, with different modules such as Part search, My Cart, Sales order, Invoice History. ePortal system has interface with Komatsu US.
Responsibilities: - Involved in design and development of new enhancements. - Support maintenance work and bug fixing.
Technologies: ASP.Net, C#, HTML, Javascript,JQuery,Bootstrap, SQL Server
Industry: Ecommerce

CERTIFICATION

- MB-910 Microsoft Dynamics 365 Fundamentals (CRM) by Microsoft 2022
- PL-900 Microsoft Power Platform Fundamentals by Microsoft 2022
- PL-400 Microsoft Power Platform Developer by Microsoft 2022
- PL-200 Microsoft Power Platform Functional Consultant by Microsoft 2022
- PL-100 Microsoft Power Platform App Maker by Microsoft 2022

EDUCATION

- Bachelors degree in Computer Engineering from Mumbai University 2011 - 2014
- Diploma degree in IT from M.H Saboo Siddik Polytechnic 2008 - 2011
- School degree in High School from CWC English High School 2007 - 2008

LANGUAGES

- English - advanced

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