Kumar G

Salesforce Developer, 8+ years experience
Raipur, India
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Certified Salesforce Developer, with proven experience in designing, and developing Salesforce Applications using OOTB and custom-based solutions. Good Knowledge of Apex Tigger, Classes, Aura, LWC, Data Migration, and Integration.

INDUSTRIES: Telecommunication, Ecommerce

TECHNICAL SKILLS

• Salesforce CRM	6 years
• AngularJS	6 years
• CSS	6 years
• HTML5	6 years
• JavaScript	6 years
• Salesforce Data Model	6 years
• Salesforce Development	6 years
• Apex	6 years
• Visualforce	2 years
• Lightning Web Component	2 years

SOFT SKILLS

Teamwork

PROJECT DETAILS

• ENetwork February-2023 - March-2024

Project Description: E-Network is a telecom and broadband provider company in the US, This application takes care of all SIM and broadband-related activities like activation, deactivation, and grouping of services.
Responsibilities: Data Modeling, Development, Client call, requirement understanding and implementation of Requirement
Technologies: Apex, SOQL, Workflow, Lightning, Data Import Wizard
Industry: Telecommunication

• IGA Information Warehouse April-2017 - March-2023

Project Description: Stella ICPE is an e-commerce company which provides electronic product catalogue, order management, and online customer service capabilities. Key features added by salesforce are secure user access, an electronic product catalogue categorized to allow for easy searching, web-based order entry with order confirmation, request for quotes, advanced sales reporting and e-mail customer service. Our project main aim was to maintain CRM data, handle data for both new and refurbished products and provide live agent support to customers for supporting the regarding products and if the agent is offline a web-to-case option is available to register the case with basic information.
Responsibilities: Data Modeling, Development, Client call, • Created Einstein bot from scratch. Added dialogues, submenus and dialog group. Added bot conversations using variables and entities. • Created and managed all custom fields, validations, triigger, classes, LWC, reports and dashboard
Technologies: Apex, VisualForce, SOQL, Workflow, Lightning, Data Import Wizard
Industry: Ecommerce

EMPLOYMENT HISTORY

• Salesforce Developer

Description: Requirement understanding, development, client call

CERTIFICATION

• Salesforce Certified Admin by Salesforce 2022

• Salesforce Certified Platform Developer (PD1) by Salesforce 2021

EDUCATION

• Bachelors degree in Computer Science from BCET Balasore 2009 - 2013

LANGUAGES

• English - advanced

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