# Chawda N

Quality Assurance, 8+ years experience
Indore, India
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Senior Quality Analyst (Automation/Manual) with 8+ years of experience in the areas of softwaretesting Aim to work in a challenging work environment where I can utilize my expertise in resolving the problems in Software testing and customers and advocate my analytical skills towards the growth of the organization.

**INDUSTRIES:** Finance, Information Technology

## TECHNICAL SKILLS

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|---|---|
| • Automation | 8 years |
| • SDLC | 8 years & 1 months |
| • Manual | 8 years & 1 months |
| • STLC | 8 years & 1 months |
| • API testing | 8 years & 1 months |

## PROJECT DETAILS

• CheQ (Credit Card and Loan Bill Payment platform)

Project Description: This application is for credit card and loan payment platform, its user friendly application in bothAndroid and iOS devices, Chq. is first app for giving good rewards point as compared to other app's in the market in this app below all the modules On boarding user, Login, Dashboard and credit score, chq. safe, Account and settings Refer and earn, Rewards, Convert to case, all type of payment modes (using chips, UPI, Net banking and Debit card
Responsibilities: End to End module testing, Release feature listing and making test plane and TC, Maintainingconfluence for TC and feature and release build Review regression suite
Technologies: Appium to test automation
Industry: Finance

• GENESYS Cloud Integration with Salesforce

Project Description: This is the GC integration with Salesforce for support customers. We are using below type of interactions. Inbound, outbound, email, chat, web messaging, and SMS. As well maintains records and screenpop, details of customer, task page and wrap-up code of the customer quarry and the entire record are in Salesforce.
Responsibilities: End to End testing of manual and automation as well maintaining Test cases
Technologies: Selenium using unit test frameworkLanguage: C#
Industry: Information Technology

## EDUCATION

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|---|---|
| • Masters degree in Electronic & communication from Shri Aurobindo institute of Technology, Indore, MP India | 2009 - 2013 |

## LANGUAGES

• English - advanced

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